E20-920^{Q&As}

Cloud Services Expert Exam for Cloud Architects

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QUESTION 1

A company plans to offer CRM, CDN, and ERP services. According to NIST, which services categories correspond to these offerings?

A. CRM: PaaS; CDN: PaaS; ERP: IaaS

B. CRM: IaaS; CDN: IaaS; ERP: SaaS

C. CRM: IaaS; CDN: SaaS; ERP: PaaS

D. CRM: SaaS; CDN: IaaS; ERP: SaaS

Correct Answer: D

Reference http://wibe-tco.com/wp-content/uploads/2013/07/Reference_Architecture_Doc_2011_NIST-CloudComputing-ptx.pdf (page 10)

QUESTION 2

An organization wishes to more efficiently produce services by unifying processes and methods from various departments to provide more cross functional integration. To achieve these goals, all elements of the infrastructure will be software driven and manual processes will be automated as much as possible.

What practice is this organization trying to adopt?

A. DevOps

B. Service Oriented Architecture

C. Governance

D. Agile

Correct Answer: B

QUESTION 3

You have been hired by a large, global manufacturing company to help them plan for cloud services.

During discussions with the local employees, you document which applications are most important to the business. You also gather and document key performance metrics. You find:

-Some applications are rarely used -Mission critical applications require 99.99% uptime to meet the SLAs -Corporate email is proprietary and confidential information -Certain applications must comply with country specific regulations

What should you use to determine proper application placement?

A. Application level gap analysis

B. Cloud security alliance controls matrix

C. Cloud services assessment

D. Workload analysis for right-sourcing

Correct Answer: A

QUESTION 4

A cloud architect is helping a company with a new service design process. The architect notices that the company has a siloed, domain-centric IT organizational structure and is concerned about customer satisfaction.

What impact would this type of structure have on customer satisfaction?

A. Reduction in the supported number of tenants

B. Delays with service authentication

C. Decrease in service performance

D. Delays in problem resolution

Correct Answer: D

QUESTION 5

A company is in the process of utilizing exposed cloud computing APIs in order to access database, storage, and e-commerce capabilities for their cloud applications. Which type of APIs are these?

A. Infrastructure

B. Service

C. Application

D. Configuration.

Correct Answer: B