



# DES-4121<sup>Q&As</sup>

PowerEdge Specialist Exam for Implementation Engineer





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### QUESTION 1

A technician needs to use the iDRAC GUI to roll back a diagnostics firmware revision on a server that was updated four weeks previously. However, the replaced version cannot be found in the Firmware Rollback section on the iDRAC GUI.

What could be the issue?

- A. Diagnostics firmware revision is part of the Lifecycle Controller firmware so the Lifecycle Controller must be updated first
- B. Rollback feature was not enabled in iDRAC Settings
- C. Firmware can only be rolled back within a week of being replaced.
- D. Diagnostics firmware is not supported in the Rollback feature.

Correct Answer: D

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### QUESTION 2

A server is being up as a VMware ESXi host. A technician needs to install the OS on an internal SD card. They install the SD card. However, during OS installation, the SD card is not visible.

What should the technician do to fix the issue?

- A. Enable the SD card in the BIOS Settings
- B. Format the SD card with an EXT3 partition before installation
- C. Move the SD card from slot 2 to slot 1
- D. Use Lifecycle Controller to install the SD card

Correct Answer: A

Reference

[https://www.google.com/url?](https://www.google.com/url?sa=t&drct=j&andq=andescr=sandsource=webandcd=16andcad=rjaanduact=8andved=2ahUKEwj2eCyg6HeAhWyxYUKHW4sBJYQFjAPegQIAhACandurl=https%3A%2F%2Fwww.sos.state.co.us%2Fpubs%2Felections%2FVotingSystems%2FDVS-DemocracySuite%2Fdocumentation%2FDell_Powerededge_R630_Owner_Manual.pdfandusg=AOvVaw2slkf77AG7CKsMUwdpiwVa)

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### QUESTION 3

A technician creates two virtual disks and assigns a dedicated hot spare to each virtual disk. They also create a global



hot spare. A drive fails on the second virtual disk.

What is the result?

- A. Dedicated hot spare for the virtual disk replaces the failed drive.
- B. Global hot spare replaces the failed drive.
- C. Copyback operation occurs between the failed drive and the dedicated hot spare.
- D. Copyback operation occurs between the failed drive and the global hot spare.

Correct Answer: B

Refe <https://www.dell.com/support/article/pk/en/pkbsd1/sln305775/dell-poweredge-how-to-assign-a-hard-drivein-global-hot-spare-?lang=en>

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#### QUESTION 4

A PowerEdge R640 server has a failure on one of its onboard NICs and sends an alert to technician support. The assigned technician needs to order a FRU to resolve the issue.

What action should the technician take?

- A. Replace the system board after first backing up the server profile
- B. Order a new NDC and replace the failing NDC
- C. Use the iDRAC to reset the NDC to default values then reconfigure. If that fails replace the NDC
- D. Order a new NIC port then replace the failing NIC port on the NDC

Correct Answer: D

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#### QUESTION 5

Before deploying a server, a customer needs a technician to configure the front panel LCD to display a custom message that contains the customer's help desk phone number. However, the server cannot be rebooted.

Where can the technician configure the LCD?

- A. Lifecycle Controller
- B. iDRAC web GUI
- C. System BIOS
- D. iSM

Correct Answer: C



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