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QUESTION 1

Universal Containers (UC) has implemented a master data management strategy, which uses a central system of truth, to ensure the entire company has the same customer information in all systems. UC customer data changes need to be accurate at all times in all of the systems. Salesforce is the identified system of record for this information.

What is the correct solution for ensuring all systems using customer data are kept up to date?

- A. Send customer data nightly to the system of truth in a scheduled batch job.
- B. Send customer record changes from Salesforce to each system in a nightly batch job.
- C. Send customer record changes from Salesforce to the system of truth in real time.
- D. Have each system pull the record changes from Salesforce using change data capture.

Correct Answer: C

Explanation: Having each system pull the record changes from Salesforce using change data capture (option D) is the correct solution for ensuring all systems using customer data are kept up to date, as it allows the systems to subscribe to real-time events from Salesforce and receive notifications when customer records are created, updated, deleted, or undeleted. Sending customer data nightly to the system of truth in a scheduled batch job (option A) or sending customer record changes from Salesforce to each system in a nightly batch job (option B) are not good solutions, as they may cause data latency and inconsistency, and they do not provide real-time updates. Sending customer record changes from Salesforce to the system of truth in real time (option C) is also not a good solution, as it does not address how the other systems will receive the updates from the system of truth.

QUESTION 2

Universal Containers (UC) is transitioning from Classic to Lightning Experience.

What does UC need to do to ensure users have access to its notices and attachments in Lightning Experience?

- A. Add Notes and Attachments Related List to page Layout in Lightning Experience.
- B. Manually upload Notes in Lightning Experience.
- C. Migrate Notes and Attachment to Enhanced Notes and Files a migration tool
- D. Manually upload Attachments in Lightning Experience.

Correct Answer: C

Explanation: The correct answer is C, migrate Notes and Attachment to Enhanced Notes and Files using a migration tool. Enhanced Notes and Files are the new features in Lightning Experience that replace the classic Notes and Attachments. They offer more functionality and security than the classic version. To access them in Lightning Experience, you need to migrate your existing Notes and Attachments using a migration tool provided by Salesforce. Adding Notes and Attachments Related List, manually uploading Notes or Attachments, or doing nothing are not valid solutions, as they will not enable you to use the enhanced features in Lightning Experience.

QUESTION 3



Get Cloudy Consulting monitors 15,000 servers, and these servers automatically record their status every 10 minutes. Because of company policy, these status reports must be maintained for 5 years. Managers at Get Cloudy Consulting need access to up to one week's worth of these status reports with all of their details.

An Architect is recommending what data should be integrated into Salesforce and for how long it should be stored in Salesforce.

Which two limits should the Architect be aware of? (Choose two.)

- A. Data storage limits
- B. Workflow rule limits
- C. API Request limits
- D. Webservice callout limits

Correct Answer: AC

Explanation: Data storage limits and API request limits are two important factors that affect the data integration and storage in Salesforce. Data storage limits determine how much data can be stored in Salesforce, and API request limits determine how many API calls can be made to Salesforce in a 24-hour period. Both of these limits depend on the edition and license type of the Salesforce org. Workflow rule limits and webservice callout limits are not directly related to data integration and storage, but rather to business logic and external services.

QUESTION 4

Universal Containers would like to remove data silos and connect their legacy CRM together with their ERP and with Salesforce. Most of their sales team has already migrated to Salesforce for daily use, although a few users are still on the old CRM until some functionality they require is completed. Which two techniques should be used for smooth interoperability now and in the future?

- A. Replicate ongoing changes in the legacy CRM to Salesforce to facilitate a smooth transition when the legacy CRM is eventually retired.
- B. Specify the legacy CRM as the system of record during transition until it is removed from operation and fully replaced by Salesforce.
- C. Work with stakeholders to establish a Master Data Management plan for the system of record for specific objects, records, and fields.
- D. Do not connect Salesforce and the legacy CRM to each other during this transition period, but do allow both to interact with the ERP.

Correct Answer: BC

Explanation: Specify the legacy CRM as the system of record during transition until it is removed from operation and fully replaced by Salesforce. This is a good technique to ensure data consistency and avoid conflicts between the two systems. Work with stakeholders to establish a Master Data Management plan for the system of record for specific objects, records, and fields. This is another good technique to define the data governance and stewardship policies and processes for managing data quality and integrity across multiple systems

QUESTION 5



Universal Containers (UC) is implementing a Salesforce project with large volumes of data and daily transactions. The solution includes both real-time web service integrations and Visualforce mash -ups with back -end systems. The Salesforce Full sandbox used by the project integrates with full-scale back -end testing systems. What two types of performance testing are appropriate for this project?

Choose 2 answers

- A. Pre -go -live automated page -load testing against the Salesforce Full sandbox.
- B. Post go -live automated page -load testing against the Salesforce Production org.
- C. Pre -go -live unit testing in the Salesforce Full sandbox.
- D. Stress testing against the web services hosted by the integration middleware.

Correct Answer: AD

Explanation: Pre-go-live automated page-load testing against the Salesforce Full sandbox can help identify and resolve any performance bottlenecks or issues before deploying the solution to production. The Full sandbox is an ideal environment for performance testing as it replicates the production org in terms of data, metadata, and integrations. Stress testing against the web services hosted by the integration middleware can also help evaluate the scalability and reliability of the integration solution under high load conditions.

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