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### QUESTION 1

Testers are often seen as the bearer of unwanted news regarding defects. What are effective ways to improve the communication and relationship between testers and others?

- a) Communicate factual information in a constructive way.
- b) Try to understand how the other person feels and why they react the way they do.
- c) Always outsource testing activities.
- d) Never record information that could be used to apportion blame to an individual or team.

- A. a and b
- B. a, b and c
- C. a, b and d
- D. a and c

Correct Answer: A

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### QUESTION 2

Which of the following statements correctly describe Black-Box Testing?

- A. Test on an individual software component in isolation from other components, to avoid external influence.
- B. Tests that investigate the input vs. the output behavior of a software system.
- C. Test derived from the ability of the testers and their intuition and experience with similar applications and technologies (sometimes used to strengthen systematic techniques)
- D. Test of the interfaces between components and of the interactions with different parts of a system.

Correct Answer: B

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### QUESTION 3

Which of the following is a valid objective of testing? [K1]

- A. Correcting defects
- B. Locating defects in the code
- C. Preventing defects
- D. Ensuring no defects are present

Correct Answer: C

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#### QUESTION 4

The following sentences refer to the "Standard for Software Test Documentation" specification (IEEE 829). Which sentence is correct?

- A. The key to high quality test documentation regimes is strict adherence to this standard
- B. Any deviation from this standard should be approved by management, marketing and development
- C. This test plan outline is relevant for military projects. For consumer market projects there is a different specification with fewer items
- D. Most test documentation regimes follow this spec to some degree, with changes done to fit a specific situation or organization

Correct Answer: A

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#### QUESTION 5

Which of the following is correct?

- A. Intrusive test tools are that do not exhibit the probe-effect
- B. Testing tools can be used by both developers and testers
- C. Use of testing tools is effective only when done as part of a test automation system
- D. Testing tools allow developers do testing. Use of such tools changes the role of the test team

Correct Answer: B

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