



CRT-402^{Q&As}

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QUESTION 1

To leverage flows you need to _____.

- A. Have Run Flows permission enabled.
- B. Have access to the Visualforce page the flow uses.
- C. The flow must be active.
- D. All of the above.

Correct Answer: D

QUESTION 2

Which two report formats can be used as a source report to configure a reporting snapshot? (Choose two.)

- A. Summary format
- B. Joined format
- C. Matrix format
- D. Tabular format

Correct Answer: AD

QUESTION 3

What should be done to provide managers access to records of which they are not the owner in a private sharing model?

- A. Create a Manager Permission set and select the "View All Data" option
- B. Create a Manager profile and select the "View My Teams Data" option.
- C. Define a Role Hierarchy and use the Grant Access Using Hierarchies option
- D. Set the Manager field for each User Record on the Manager's team.

Correct Answer: A

QUESTION 4

Universal Containers is importing 1000 records into Salesforce. They want to avoid any duplicate records from being created during the import. How can these requirements be met?

- A. Include a column in the import file that has either record names, Salesforce IDs, or external IDs that can be used to



match records.

B. When importing the file, select the "Prevent Duplicates" option on the last step of the Import Wizard and import the file.

C. After importing all of the custom objects, run a duplicate check report, export the record to a CSV File, and run a mass delete to purge any duplicates.

D. After importing all of the custom objects, review all records created and manually merge or delete and duplicate record

Correct Answer: A

QUESTION 5

Which type of custom fields can be used as External ID? (Choose three.)

A. Email

B. Date

C. A text field that is unique

D. A text field that is encrypted

E. Phone

F. A text field that is required

Correct Answer: ACF

Encrypted cannot be external ID.

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