



CRT-271^{Q&As}

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QUESTION 1

Universal Containers needs a Community for distributors who manage their sales with the following requirements:

Each distributor has multiple users.

Users within the same distributor should be able to talk with each other.

Users should NOT be able to talk with users from other distributors.

The Knowledge articles and other Community features should be the same for all distributors.

How should the Salesforce Admin meet these requirements?

- A. Create Sharing groups to share users within a distributor. Allow users to talk, keeping the OWD for Users as private
- B. Create a separate Community for each distributor. Allow members to talk within the Community and enable the Community user visibility
- C. Enable the Portal user visibility and disable the Community user visibility under Sharing settings. Keep OWD for Users as private for external users
- D. Create a Sharing set to share the users within a distributor in the Community. Allow users to talk, keeping the OWD for Users as private

Correct Answer: C

QUESTION 2

What is the maximum number of keyword list criteria in Moderation Settings your Salesforce Org (not Community) can have?

- A. 10
- B. 20
- C. 30
- D. 50
- E. 40

Correct Answer: C

QUESTION 3

You have identified all the topics for your Community, as great as they all are, you need to specify the featured topics, where do you navigate to do this?



- A. Community Manager
- B. Force.com Site Settings
- C. Community Builder
- D. Sites Settings
- E. Community Settings

Correct Answer: A

QUESTION 4

Universal Containers Community Manager needs to set up Reputation. Which two tasks should the Community Manager perform to meet this requirement? (Choose 2)

- A. Create a custom Lightning component for Reputation and add it to the home page
- B. Configure Reputation points and levels in the Community Management console
- C. Enable Reputation in the Community
- D. Add the Reputation Leaderboard component to a page in the Community
- E. Add a Visualforce Reputation Leaderboard component

Correct Answer: BC

QUESTION 5

Universal Containers wants to launch a Community where customers can complete a registration form to gain access to the Community. How should a Salesforce Admin add this capability to the Community? Choose one answer

- A. Implement a WebtoCase form to capture user details and use case details to create a Community user
- B. Create a publically accessible custom page with the registration details and add a link to the Community login page
- C. Use the registration form in the company website and allow users to register
- D. Enable the option Allow External Users to Selfregister in the Community Management page

Correct Answer: D

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