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QUESTION 1

You decided to interview ten patients in your emergency room on a given day and drew conclusions about your emergency services from these people. You have taken limited data and made a huge jump in logic.

This jump is known as:

- A. Stereotyping
- B. Over-generalization
- C. Ecological fallacy
- D. Quota sampling

Correct Answer: C

QUESTION 2

Many organizations establish condition-specific patient registries for their more sophisticated quality improvement projects because they do not have a reliable source of clinical information.

The use of patient registries is advantageous for the following reasons EXCEPT:

- A. They are rich source of information because they are customized
- B. They can collect all the data that the physician or health system determines are most important
- C. They are not subject to short comings of review records
- D. They can be used for quality improvements and research purposes

Correct Answer: C

QUESTION 3

Best practice standards in healthcare continue to evolve in response to new medicines and treatment option.

The following list details a number of concerns in the creation of physician profiles EXCEPT:

- A. What do you want to measure, and why is this important?
- B. Are these the most appropriate measures of quality improvement?
- C. How will findings influence change?
- D. How and when standards will be marked?

Correct Answer: D



QUESTION 4

The test-retest reliability coefficient is a method to measure instrument reliability. This method measures the degree of correspondence between:

- A. Answers to the different questions asked of the same respondents at different points in time
- B. Answers to the same questions asked of the same respondents at same point in time
- C. Answers to the same questions asked of the same respondents at different points in time
- D. Answers to the different questions asked of the same respondents at same point in time

Correct Answer: C

QUESTION 5

In fact, because patients' satisfaction is so influenced by _____ rather than to the more indiscernible technical ones-health maintenance organizations, hospitals and other health care delivery organizations have come to view the quality of nontechnical aspects of care as crucial to attractions and retaining patients.

- A. Their reactions to interpersonal and amenity aspect of care
- B. Patients recognize that they do not possess the wherewithal to evaluate all technical elements of care
- C. Every patient has definite preference in every clinical situation
- D. Their likelihood of desires outcomes

Correct Answer: A

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