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QUESTION 1

What are two advantages of setting up a custom domain for a Community? Choose 2 answers

- A. Better compatibility with DNS servers around the globe
- B. Better security at domain name registrars
- C. Better Search Engine Optimization
- D. Better company branding

Correct Answer: BC

QUESTION 2

Universal Containers needs to use their corporate portal to authenticate Community users, allowing users access to the Community after they have successfully logged into the Portal.

What should the Salesforce Admin do in the Communities to support this login requirement?

- A. Add Social-Sign-on to allow users to log in from the Portal without signing into the Community.
- B. Enable Guest User access in Communities to support seamless access to Communities from the Portal.
- C. Configure Single Sign-on in Salesforce and reuse the federated authentication providers in the Community.
- D. Enable Community login support for employees in the Portal configuration.

Correct Answer: C

QUESTION 3

You were really excited to read about the community template features in the latest Salesforce Release Notes, but you have noticed that after the release you still don't have the features available in your Community, what steps should you take to resolve this?

- A. Update your Template to the latest Version in Community Manager
- B. Deactivate and Reactive your Community
- C. Update your Template to the Latest Version in Community Settings
- D. Log a case with Salesforce Support
- E. Update your Template to the latest version in Community Builder

Correct Answer: E



QUESTION 4

Universal Containers needs to roll out mobile access in their Community. Their Community environment is as follows:

Five active Communities Four of the active Communities are built on the Napili template; one is built in a Visualforce/Tab container Mobile device: Apple iPhone (iOS)

What is the recommended method to ensure access of active Communities on a mobile device?

- A. Access four template -based Communities via Salesforce1 \OS app and Visualforce/Tab Community via mobile browser
- B. Access all Communities via Salesforce1 iOS app
- C. Access four template -based Communities via mobile browser and Visualforce/Tab community via Salesforce1 mobile browser app
- D. Access all Communities via mobile browser using the Community URL

Correct Answer: C

QUESTION 5

Which two actions should the Salesforce Admin take to meet these requirements?

Universal Containers is launching a support Community with the following requirements:

The Community will be launched on the existing Salesforce org leveraged by the internal support team.

The Napili template must be used.

The following support channels need to be provided on the Community: Live Chat, Click to Call, and Case Creation Form.

They have 50 Salesforce Live Agent Licenses provisioned in their org.

- A. Enable Live Agent in Community Settings.
- B. Add a custom Live Agent Lightning component.
- C. Set up Live Agent in Community Management.
- D. Configure Live Agent in the Salesforce org.

Correct Answer: BD

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