



# C OM MUNITY-CLOUD-CONSULTANT<sup>Q&As</sup>

Salesforce Community Cloud Consultant

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### QUESTION 1

You have spent the last two weeks getting your community ready for the prime time and have recently deployed your configuration to production and now wish to make it publicly available. What steps do you take to do this?

- A. Deploying to production automatically enables the community
- B. Go into the Community Builder >> Settings and Activate the community
- C. Go into the Community Manager >> Administration and Activate the community
- D. Go into the Community Manager >> Administration >> Settings and Activate the Community
- E. The community will automatically activate when you add users to it

Correct Answer: D

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### QUESTION 2

Universal Containers builds a Community on the Customer Service (Napili) Template. The Community Manager needs to add rich content and collaboration capabilities (e.g. feed and publisher) to an existing object page.

What is the fastest way for the Salesforce Admin to do this in Community Builder?

- A. Edit the object page, add the components, and publish.
- B. Create an object page, add the components, and publish.
- C. Install the collaboration Lightning app, add the app components to the page, and publish.
- D. Add a page variation, add the components, set the page as active, and publish.

Correct Answer: A

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### QUESTION 3

Universal Containers uses Customer Community licences.

One of its largest customers wants to run reports. What licence type will allow Universal Containers to meet this requirement? Select one or more of the following:

- A. Customer Community Plus
- B. Lightning External Apps
- C. High Volume Customer Portal
- D. Portal Manager

Correct Answer: A

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#### QUESTION 4

What moderation capabilities does Salesforce communities provide to automate the process of identifying and replacing words that are offensive or inappropriate for the Community?

- A. Enable Moderation for the Community to block offensive or inappropriate content.
- B. Use moderation rules in the Community to block offensive or inappropriate content.
- C. Create Process flows to identify posts with the offensive or inappropriate words and replace with other content.
- D. Write a trigger to identify posts with the offensive or inappropriate words and replace with other content.

Correct Answer: B

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#### QUESTION 5

Universal Containers needs to build a Community for their customers. The following security requirements must be met:

1.

Customers can access their accounts, invoices, and orders.

2.

An account is associated to only one individual.

3.

A few customers who act as partners need access to individual accounts.

4.

Customers can NOT see each Other's data unless is explicitly granted.

Which option fulfills the requirements?

- A. User Customers Account, Customer Community Plus License, and sharing rules.
- B. Customers Account, Customer Community License, and sharing rules.
- C. User Person Account, Customers Community License, and Sharing Set.
- D. User Person Account, Customers Community Plus License, and Super User access

Correct Answer: C

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