



# C OM MUNITY-CLOUD-CONSULTANT<sup>Q&As</sup>

Salesforce Community Cloud Consultant

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### QUESTION 1

Wendy, the Community Manager at Regional Containers has come to you for advice on managing the Community (Community Manager and Community Builder) from a Mobile Device, what do you recommend?

- A. Navigate to the community URL and append /manage/one.app and you will be able login to the mobile community management site
- B. Wendy should access Community Manager and Community Builder via a Desktop browser only
- C. Wendy should download the OneCommunity Manager app where she will be able to make limited administrative changes to the Community
- D. Wendy should download the Salesforce1 app and access the Community Manager through the Salesforce1 switcher

Correct Answer: B

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### QUESTION 2

Universal Containers Community Manager needs to set up Reputation.

Which two tasks should the Community Manager perform to meet this requirement? Choose 2 answers

- A. Create a custom Lightning component for Reputation and add it to the home page.
- B. Configure Reputation points and levels in the Community Management console.
- C. Add a Visualforce Reputation Leaderboard component.
- D. Add the Reputation Leaderboard component to a page in the Community.
- E. Enable Reputation in the Community.

Correct Answer: BE

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### QUESTION 3

Northern Trail Outfitters launched a Lightning Community for its partners. Partners need to see list of Opportunities when they log in to the Community. What should the Salesforce Administrator do to fulfil this request?

Select one or more of the following:

- A. Configure Opportunity as the default landing page in Community Settings
- B. Enable the Opportunity page as the landing page in Community Builder
- C. Set the Opportunity object page as the landing page in Community Builder
- D. Add the List View Lightning Component to the Home Page

Correct Answer: D

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#### QUESTION 4

What declarative Community Branding features are available in the Community Builder? [Pick 3]

- A. Custom Fonts
- B. Company Logo
- C. Accessibility Colours Selection
- D. Overlay Colour
- E. Header Fonts

Correct Answer: BDE

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#### QUESTION 5

The headphones alliance wish to engage with their customers in a whole new way and at Dreamforce they saw Communities in action. They have identified that they have a lot of great content but what to make sure that articles and discussions are grouped logically so that it is easy to find, post questions and navigate the site.

What Communities feature would you recommend to use?

- A. Data Categories
- B. Topics
- C. Chatter Groups
- D. Article Groups
- E. Knowledge Groups

Correct Answer: B

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