



Certified Implementation Specialist - Security Incident Response

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### **QUESTION 1**

Why should discussions focus with the end in mind?

- A. To understand desired outcomes
- B. To understand current posture
- C. To understand customer\\'s process
- D. To understand required tools

Correct Answer: A

## **QUESTION 2**

Knowledge articles that describe steps an analyst needs to follow to complete Security incident tasks might be associated to those tasks through which of the following?

- A. Work Instruction Playbook
- B. Flow
- C. Workflow
- D. Runbook
- E. Flow Designer
- Correct Answer: D

Reference: https://docs.servicenow.com/bundle/paris-security- management/page/product/security-incident-response/task/perform-addtl-tasks-on-si.html

#### **QUESTION 3**

Select the one capability that restricts connections from one CI to other devices.

- A. Isolate Host
- B. Sightings Search
- C. Block Action
- D. Get Running Processes
- E. Get Network Statistics
- F. Publish Watchlist
- Correct Answer: A



Reference: https://docs.servicenow.com/bundle/paris-security- management/page/product/security-incident-response/task/perform-addtl-tasks-on-si.html

# **QUESTION 4**

What field is used to distinguish Security events from other IT events?

A. Type

B. Source

- C. Classification
- D. Description

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/paris-security- management/page/product/security-incident-response/concept/c\_ScIncdUseAlrts.html

# **QUESTION 5**

What is the first step when creating a security Playbook?

- A. Set the Response Task\\'s state
- B. Create a Flow
- C. Create a Runbook
- D. Create a Knowledge Article

Correct Answer: B

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