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QUESTION 1

If a customer does not like the way reconciliation runs or calculates compliance, it is okay to modify the scripts includes, business rules and other logic to accommodate the business requirement.

- A. True
- B. False

Correct Answer: B

QUESTION 2

What is the purpose of the Metric Group on the Software Entitlement record?

- A. To select the group of license metrics to be used on the entitlement
- B. To select a group to see specific license metrics for a software category
- C. To select a category of specific license entitlement attributes
- D. To select a group to see specific license key attributes

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/quebec-it-asset-management/page/product/software-asset-management2/reference/software-entitlement-fields.html>

QUESTION 3

To run an on-demand reconciliation, which module would you navigate to?

- A. Software Asset > Discovery > Run Reconciliation
- B. Software Asset > Reconciliation > Run Reconciliation
- C. Software Asset > Discovery > License Workbench
- D. Software Asset > Reconciliation > License Workbench
- E. Software Asset > Reconciliation > Run License Position Report
- F. Software Asset > Discovery > Run License Position Report

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/quebec-it-service-management/page/product/software-asset-management2/concept/c_SAMReconciliationSAMF.html



QUESTION 4

Mechanism for mapping data from the import set table to the permanent table in ServiceNow is called:

- A. Mapping Assist
- B. Transform Map
- C. Reconciliation Map
- D. Discovery Map

Correct Answer: B

Reference: https://community.servicenow.com/community?id=community_questionandsys_id=e785875ddb911f0858dcf4621f9619d7

QUESTION 5

Which of the following license metrics require allocations in order to maintain compliance? (Choose two.)

- A. Per Core
- B. Per User
- C. Per Named Device
- D. Per Named User
- E. Per Core (with CAL)
- F. Per Application Instance
- G. Named User Plus

Correct Answer: BD

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