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QUESTION 1

In defining a Custom License Metric, in the Reconciliation Order field, the _____ `metric rank priority\\' number takes precedence.

A. Lower

B. Impact

C. Higher

D. WBS

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/add-custom-license-metric.html

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QUESTION 2

Which of the following elements are included in Operational Integration of a SAM practice? (Choose three.)

A. Software Retirement

B. Software License Contracts

C. Software Sourcing

D. License Change Projection

E. Software Entitlements

F. Software Allocations

G. Software Model Lifecycle

Correct Answer: EFG

QUESTION 3

HOTSPOT

Match terms with the definitions related to Strategic Conformance:

Hot Area:

Software entitlement rights to utilize previous or future versions.	▼
	Client Access
	Publisher Pack
	Downgrade/Upgrade
	Software Subscription

Ability to utilize the software for a limited amount of time.	▼
	Client Access
	Publisher Pack
	Downgrade/Upgrade
	Software Subscription

Specific number of users or devices that can access a product.	▼
	Client Access
	Publisher Pack
	Downgrade/Upgrade
	Software Subscription

Compliance dashboards.	▼
	Client Access
	Publisher Pack
	Downgrade/Upgrade
	Software Subscription

Correct Answer:

Software entitlement rights to utilize previous or future versions.	▼
	Client Access
	Publisher Pack
	Downgrade/Upgrade
	Software Subscription

Ability to utilize the software for a limited amount of time.	▼
	Client Access
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Compliance dashboards.	▼
	Client Access
	Publisher Pack
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	Software Subscription

Reference: https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/task/t_AddASoftwareEntitlement.html

QUESTION 4

HOTSPOT

Match the type of result levels with the corresponding definition.

Hot Area:

Only created when an entitlement exists for the product.	▼
	Product Result
	License Metric Result
	Software Model Result

Utilized to determine compliance options because the information includes rights owned and rights used.	▼
	Product Result
	License Metric Result
	Software Model Result

Generated for licensable products after reconciliation.	▼
	Product Result
	License Metric Result
	Software Model Result

Correct Answer:

Only created when an entitlement exists for the product.	▼
	Product Result
	License Metric Result
	Software Model Result

Utilized to determine compliance options because the information includes rights owned and rights used.	▼
	Product Result
	License Metric Result
	Software Model Result

Generated for licensable products after reconciliation.	▼
	Product Result
	License Metric Result
	Software Model Result

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html

QUESTION 5

Coalesce can only use a single field to uniquely identify a record.

A. True

B. False

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/t_AddAClientAccessRec.html