



CIS-SAM^{Q&As}

Certified Implementation Specialist - Software Asset Management

Pass ServiceNow CIS-SAM Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/cis-sam.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by ServiceNow Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

Discovery models may not be fully normalized until updated content is downloaded from the ServiceNow Software Content Library. How do you determine if the content has been downloaded?

- A. Review the Last updated date of the Central Data Service Download Status jobs on the Normalization and Content Service dashboard.
- B. Determine if the business rule "Create a Software Normalization Download" has been triggered yet or not.
- C. Query the scheduled job reports to determine if the "Software Content Library Download" (samp_cds_download) job has completed yet.
- D. Review the number of records in the samp_product_map table. If there are ~7,700 records in the table, the download has completed at least once.

Correct Answer: B

QUESTION 2

You have a contract that is getting ready to expire. What options do you have for handling this contract and remaining compliant? (Choose three.)

- A. Reject
- B. Extend
- C. Cancel
- D. Activate
- E. Delete
- F. Renew

Correct Answer: ACD

QUESTION 3

If a customer does not like the way reconciliation runs or calculates compliance, it is okay to modify the scripts includes, business rules and other logic to accommodate the business requirement.

- A. True
- B. False

Correct Answer: B

QUESTION 4



A user is notified their software install has been flagged for reclamation. The user declines approval.

What is the next step in the workflow?

- A. Nothing happens.
- B. The user's manager must approve or decline the reclamation.
- C. The reclamation candidate is removed from the candidate list.
- D. The software is reclaimed since it was not in use.

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMOptimization.html

QUESTION 5

In the ServiceNow base platform, which roles have the ability to refresh processor definitions?

- A. sam_user / sam_admin / sys_admin
- B. sam_user / sys_admin
- C. sam_admin / sys_admin
- D. sys_admin / asset_admin

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/software-asset-management2/task/t_RefreshProcessorDef.html