

CIS-SAM^{Q&As}

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QUESTION 1

QUESTION !
When reconciliation is run, a list of product results displays the compliance status of software versions and editions with respect to discovery and entitlements.
A. True
B. False
Correct Answer: B
When reconciliation is run, a list of reconciliation results is created that shows the compliance status of software products with respect to discovery and entitlements. Users with the sam_user role can view reconciliation results. Reference: https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/software-asset-management2/concept/c_SAMReconciliationSAMF.html
QUESTION 2
A(n) is required for a user or device to consume software rights.
A. License
B. Allocation
C. Entitlement
D. Workflow
Correct Answer: B
Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/task/track-software-rights.html
QUESTION 3
What table is populated with the content library data that is pulled from the content service?
A. samp_sw_package
B. cmdb_sw_product_model
C. sam_content_library
D. cmdb_ci_spkg
Correct Answer: D

QUESTION 4



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If a user requests three items from the software catalog at the same time, how many individual requests are created?

- A. None; task records are created
- B. 1
- C. 3
- D. 1 for each publisher
- E. 1 for each product type

Correct Answer: E

QUESTION 5

Once you are ready to retire software in ServiceNow, what is the critical first step in the retirement process?

- A. Manually set Allocations available on the entitlement to Zero (0)
- B. Expire identified active software entitlements
- C. Run the Software Model Lifecycle Report
- D. Revoke all current allocations
- E. Recover the identified software entitlements

Correct Answer: D

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