CIS-SAM^{Q&As}

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QUESTION 1

What are the four tiers of software reconciliation results? (Choose four.)

A. Software License Metric

B. Software Product

C. Software Allocation

D. Software Entitlement

E. Software Publisher

F. Software Model

Correct Answer: BCEF

Reference: https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html#c_SAMReconciliation

QUESTION 2

Which of the following are NOT features of the Publisher workbench navigation tree? (Choose two.)

A. Expand and collapse tree links

B. List of all publishers

C. Software model compliance icons

D. Filter products

E. Compliance toggle switch

F. List of all publishers out of compliance

Correct Answer: BF

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-license-workbench.html

QUESTION 3

Which of the following describes Practical Management within the capability blueprint?

A. Improve management controls and drive immediate benefits.

B. Know what you have so you can manage it.

C. Improve efficiency and effectiveness through integration with other areas, such as request, procurement, and IT

Service Management.

D. Achieve best in-class.

Correct Answer: A

QUESTION 4

Which of the following reasons could apply when a remediation option has an `In Progress\\' status? (Choose two.)

A. Workflow(s) or process(es) have been initiated to allocate software rights

B. Rights are now available and can be consumed during reconciliation

C. Workflow(s) or process(es) have been initiated to purchase software rights

D. Workflow(s) or process(es) have been initiated to harvest software rights

E. Customer instance is pending updates to CDS Server

Correct Answer: A

QUESTION 5

HOTSPOT

Match terms with the definitions related to Strategic Conformance:

Hot Area:

Software entitlement rights to utilize previous or future versions.

▼
Client Access
Publisher Pack
Downgrade/Upgrade
Software Subscription

Ability to utilize the software for a limited amount of time.

▼
Client Access
Publisher Pack
Downgrade/Upgrade
Software Subscription

Specific number of users or devices that can access a product.

▼
Client Access
Publisher Pack
Downgrade/Upgrade
Software Subscription

Compliance dashboards.

▼
Client Access
Publisher Pack
Downgrade/Upgrade
Software Subscription

Correct Answer:

Software entitlement rights to utilize previous or future versions.	Client Access / Publisher Pack / **Downgrade/Upgrade** / Software Subscription
Ability to utilize the software for a limited amount of time.	Client Access / Publisher Pack / Downgrade/Upgrade / **Software Subscription**
Specific number of users or devices that can access a product.	**Client Access** / Publisher Pack / Downgrade/Upgrade / Software Subscription
Compliance dashboards.	Client Access / **Publisher Pack** / Downgrade/Upgrade / Software Subscription

Reference: https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/task/t_AddASoftwareEntitlement.html