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QUESTION 1

HOTSPOT

Match the type of result levels with the corresponding definition.

Hot Area:

Only created when an entitlement exists for the product.	▼ Product Result License Metric Result Software Model Result
Utilized to determine compliance options because the information includes rights owned and rights used.	▼ Product Result License Metric Result Software Model Result
Generated for licensable products after reconciliation.	▼ Product Result License Metric Result Software Model Result

Correct Answer:

Only created when an entitlement exists for the product.	▼ Product Result License Metric Result Software Model Result
Utilized to determine compliance options because the information includes rights owned and rights used.	▼ Product Result License Metric Result Software Model Result
Generated for licensable products after reconciliation.	▼ Product Result License Metric Result Software Model Result

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html

QUESTION 2

By default, which ServiceNow role can view reconciliation results?



- A. sam_reconcile_user
- B. sam_user
- C. sam_viewer
- D. sam_cmdb_user

Correct Answer: B

When reconciliation runs, a list of reconciliation results is created that shows the compliance status of software products concerning discovery and entitlements. Users with the sam_user role can view reconciliation results. Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html#d19217e223

QUESTION 3

In order to write to the reconciliation results, a user would need the following role in ServiceNow: sam_reconcile_user

- A. True
- B. False

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/london-software-asset-management/page/product/software-asset-management2/reference/r_SAMRoles.html

QUESTION 4

What is the purpose of the Metric Group on the Software Entitlement record?

- A. To select the group of license metrics to be used on the entitlement
- B. To select a group to see specific license metrics for a software category
- C. To select a category of specific license entitlement attributes
- D. To select a group to see specific license key attributes

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/quebec-it-asset-management/page/product/software-asset-management2/reference/software-entitlement-fields.html>

QUESTION 5

What table is populated with the content library data that is pulled from the content service?

- A. samp_sw_package



B. cmdb_sw_product_model

C. sam_content_library

D. cmdb_ci_spkg

Correct Answer: D

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