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QUESTION 1

What role must be granted in order to create new reports that could be viewed by other people?

- A. Report Creator [Report_Creator]
- B. Report Publisher [report_publisher]
- C. ITIL [itil]
- D. Global Report User [report_global]

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/rome-now-intelligence/page/use/reporting/task/t_ShareASetting.html

QUESTION 2

In addition to creating a new purchase order for software licenses, additional remediation options are available in Software Model results to: (Choose two.)

- A. Remove Unallocated Installs
- B. Remove Duplicate Allocations
- C. Remove Unlicensed Installs
- D. Remove Blacklisted Installs

Correct Answer: BC

Reference: https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html#d19217e223

QUESTION 3

Which of the following remediation options can be performed on an individual user or device basis? (Choose three.)

- A. Remove Unallocated Installs
- B. Remove Unlicensed Installs
- C. Create Allocations
- D. Remove Allocations
- E. Purchase Rights

Correct Answer: ABD



QUESTION 4

What are the four tiers of software reconciliation results? (Choose four.)

- A. Software License Metric
- B. Software Product
- C. Software Allocation
- D. Software Entitlement
- E. Software Publisher
- F. Software Model

Correct Answer: BCEF

Reference: https://docs.servicenow.com/bundle/paris-it-asset-management/page/product/software-asset-management2/concept/c_SAMReconciliation.html#c_SAMReconciliation

QUESTION 5

Which discovery sources are recommended by ServiceNow to populate ServiceNow software installation table? (Choose two.)

- A. ServiceNow Service Mapping
- B. HP UCMDB
- C. Microsoft SCCM
- D. ServiceNow Discovery
- E. ServiceNow Orchestration

Correct Answer: AD

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/discovery/task/t_ChangeTheDiscoverySourceName.html

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