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QUESTION 1

You can view IBM, Microsoft, Oracle and VMware license metrics as part of ServiceNow standard baseline configuration features.

- A. True
- B. False

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-publisher-packs.html>

QUESTION 2

If a user requests three items from the software catalog at the same time, how many individual requests are created?

- A. None; task records are created
- B. 1
- C. 3
- D. 1 for each publisher
- E. 1 for each product type

Correct Answer: E

QUESTION 3

Which license metric would be used for software that is only allowed to be installed on one computer per license right?

- A. Per Processor
- B. Per Named Device
- C. Per Named User
- D. Per Core

Correct Answer: A

QUESTION 4

When loading a medium amount of data, which is the best method to use?

- A. Use Discovery to find software on the network



- B. Modify a workflow
- C. Manually add through ServiceNow forms
- D. Import data
- E. Create a business rule

Correct Answer: D

QUESTION 5

ServiceNow Discovery identifies the software running on an IP-enabled device during which of its phases?

- A. Classification
- B. Identification
- C. Port Scan
- D. Exploration
- E. Communication

Correct Answer: E

Reference: https://docs.servicenow.com/bundle/rome-it-operations-management/page/product/discovery/concept/c_GetStartedWithDiscovery.html

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