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QUESTION 1

Control indicators may be triggered or scheduled in which state?

- A. Retired
- B. Monitor
- C. Review
- D. Attest
- E. Draft

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grc-risk/task/t_CreateRisk.html

QUESTION 2

The 'Add to Update Set' utility is available for download via:

- A. ServiceNow Developer site
- B. ServiceNow store
- C. ServiceNow Community
- D. ServiceNow HI support

Correct Answer: B

Reference:
https://community.servicenow.com/community?id=community_blogandsys_id=dd0d9079db858098d58ea345ca961925

QUESTION 3

What are the Risk Scoring methods available in ServiceNow? (Choose two.)

- A. Quantitative
- B. Qualitative
- C. Inherent
- D. Residual
- E. Calculated

Correct Answer: AB



Reference: https://docs.servicenow.com/bundle/helsinki-governance-risk-compliance/page/product/grc-risk/reference/r_RiskScoring.html

QUESTION 4

All of the following are PARENT tables which exist within the GRC Entities application scope EXCEPT.

- A. Item
- B. Document
- C. Content
- D. Indicator

Correct Answer: B

QUESTION 5

The Risk thresholds in the Risk Criteria Matrix (default values) do not line up with company needs. What should you do?

- A. Configure the Risk Criteria in ServiceNow
- B. Identify Risk that will benefit from the default values
- C. Demonstrate Risk scoring scenarios using the default values
- D. Use the default values to determine new company approach

Correct Answer: A

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