



# CIS-RCI<sup>Q&As</sup>

Certified Implementation Specialist - Risk and Compliance

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### QUESTION 1

What are some characteristics of the ServiceNow Store? (Choose four.)

- A. Some applications are certified by ServiceNow
- B. All applications are certified by ServiceNow
- C. Applications may be developed by ServiceNow Technology Partners
- D. It houses both paid and free applications and integrations
- E. Applications are built on the ServiceNow platform
- F. Applications are certified by other developers

Correct Answer: ACDE

Reference: <https://www.servicenow.co.jp/content/dam/servicenow-assets/public/en-us/doc-type/resourcecenter/datasheet/ds-servicenow-store.pdf>

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### QUESTION 2

The ServiceNow Platform requires which external components in order to ingest data from other systems?

- A. The platform includes an SDK template that allows developers to enhance it using Java
- B. A messaging bus needs to be developed
- C. The platform allows XML to be ingested, and it required developers to leverage XSLT to map it properly
- D. The platform has Integration Service that allow users and developers to ingest data from a variety of sources

Correct Answer: D

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### QUESTION 3

Where does a policy get published to when it is approved?

- A. Knowledge Summit
- B. ServiceNow Library
- C. Authoritative Records
- D. Knowledge Base

Correct Answer: D



Reference: [https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r\\_PoliciesAndProcedures.html](https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html)

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#### QUESTION 4

Which filter navigation syntax displays the table in list view within a separate browser tab?

- A. Tablename\_LIST
- B. Tablename.list
- C. Tablename.LIST
- D. Tablename.List

Correct Answer: C

Reference: [https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigationand-ui/task/t\\_NavigateDirectlyToATable.html](https://docs.servicenow.com/bundle/orlando-platform-user-interface/page/administer/navigationand-ui/task/t_NavigateDirectlyToATable.html)

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#### QUESTION 5

For Control records, who can modify the Control in the Draft state?

- A. All compliance users
- B. Only the Compliance Manager
- C. Only the person assigned the Attestation
- D. Only Control Owners

Correct Answer: D

Reference: [https://community.servicenow.com/community?id=community\\_andsys\\_id=f2ee79bcdbd33b8423f4a345ca9619f7andview\\_source=searchResult](https://community.servicenow.com/community?id=community_andsys_id=f2ee79bcdbd33b8423f4a345ca9619f7andview_source=searchResult)

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