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QUESTION 1

Where does a policy get published to when it is approved?

- A. Knowledge Summit
- B. ServiceNow Library
- C. Authoritative Records
- D. Knowledge Base

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html

QUESTION 2

The Risk thresholds in the Risk Criteria Matrix (default values) do not line up with company needs. What should you do?

- A. Configure the Risk Criteria in ServiceNow
- B. Identify Risk that will benefit from the default values
- C. Demonstrate Risk scoring scenarios using the default values
- D. Use the default values to determine new company approach

Correct Answer: A

QUESTION 3

Which GRC application would you use to manage internal or external consultancy processes that aim to prove the effectiveness of controls?

- A. Audit Management
- B. Risk Management
- C. Vendor Risk Management
- D. Policy and Compliance Management

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PolicyComplianceMgmt.html



QUESTION 4

Possible regulations when Entity scoping for Healthcare: (Choose two.)

- A. HITRUST
- B. FISMA
- C. HIPAA
- D. HETRUST

Correct Answer: AC

QUESTION 5

The Risk Scoring values are entered on the Risk Statement. What records inherits the values from the Risk Statement?

- A. Risk Criteria Matrix
- B. Risk Framework
- C. Registered Risk
- D. Risk Response Issue

Correct Answer: D

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