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QUESTION 1

The ServiceNow Platform requires which external components in order to ingest data from other systems?

- A. The platform includes an SDK template that allows developers to enhance it using Java
- B. A messaging bus needs to be developed
- C. The platform allows XML to be ingested, and it required developers to leverage XSLT to map it properly
- D. The platform has Integration Service that allow users and developers to ingest data from a variety of sources

Correct Answer: D

QUESTION 2

Possible regulations when Entity scoping for Healthcare: (Choose two.)

- A. HITRUST
- B. FISMA
- C. HIPAA
- D. HETRUST

Correct Answer: AC

QUESTION 3

GRC Options in Interactive Filters are only available through which feature?

- A. GRC Filtering
- B. Metrics Reporting
- C. Performance Analytics
- D. Trending Analytics

Correct Answer: C

QUESTION 4

Where does a policy get published to when it is approved?

- A. Knowledge Summit



- B. ServiceNow Library
- C. Authoritative Records
- D. Knowledge Base

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html

QUESTION 5

Control Failure Factor represents the impact of Control Failures on what score?

- A. Inherent
- B. Residual
- C. Total
- D. Calculated

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/orlando-governance-risk-compliance/page/product/grcrisk/task/t_CreateRisk.html

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