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QUESTION 1

The Citation table is a child table of which parent?

- A. Content
- B. Authority Document
- C. Item
- D. Document

Correct Answer: B

Reference: https://community.servicenow.com/community?id=community_questionandsys_id=ad77b570db309bcc2e247a9e0f96192f

QUESTION 2

Who can move a Policy into Review? (Choose two.)

- A. sys admin
- B. policy approver
- C. policy reviewer
- D. policy owner

Correct Answer: AB

Reference: https://developer.servicenow.com/app.do#!/event/knowledge18/LAB0296/knowledge_18_LAB0296_policy_creation

QUESTION 3

The Risk thresholds in the Risk Criteria Matrix (default values) do not line up with company needs. What should you do?

- A. Configure the Risk Criteria in ServiceNow
- B. Identify Risk that will benefit from the default values
- C. Demonstrate Risk scoring scenarios using the default values
- D. Use the default values to determine new company approach

Correct Answer: A



QUESTION 4

Where does a policy get published to when it is approved?

- A. Knowledge Summit
- B. ServiceNow Library
- C. Authoritative Records
- D. Knowledge Base

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/kingston-governance-risk-compliance/page/product/grcpolicy-and-compliance/reference/r_PoliciesAndProcedures.html

QUESTION 5

When calculating compliance scores, what is true about the weighting of Controls? (Choose two.)

- A. Controls are not weighted equally by default
- B. The weight cannot be changed
- C. The default value is 10
- D. The weight of the Control is set when the Control is created

Correct Answer: CD

Reference: https://community.servicenow.com/community?id=community_questionandsys_id=bc450789dbf393802be0a851ca961948

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