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QUESTION 1

Which of the following plugins is needed in order to add a survey when calculating risk in change requests?

A. No additional plugin is needed to add additional factors to calculate risk

B. Change Management - Risk Assessment

C. Change Management - Additional Factors

D. Change Management - Risk Survey

Correct Answer: B

QUESTION 2

What is the name of namespace of the Service Catalog API?

A. now

B. snc

C. sn_sc

D. global

Correct Answer: C

QUESTION 3

What is the minimum number of members in a group?

A. 12

B. 1

C. 5

D. 0

Correct Answer: D

A group can have zero or more members.

QUESTION 4

Which integration point is more suitable for integrations with other business systems?

A. None of the listed answers

B. Remote Agent

C. Platform web service

D. Event Management

Correct Answer: C

QUESTION 5

In Change Management, the Risk Calculator is used to:

A. Determine just the Risk of the Change based on Risk Conditions

B. Determine the Risk of the Change based on the responses to a Risk Assessment Survey

C. Determine the priority of the Change

D. Determine the Risk and Impact of the Change based on Risk Conditions

Correct Answer: D

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