

CIS-ITSM^{Q&As}

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QUESTION 1
How to customize the fields that appear when a user hovers over the reference icon?
A. Modify "ref_contributions" attribute for the field.
B. Modify "ref_ac_column" attribute for the field.
C. Create sys_popup view.
D. Add a new record in the Reference Popup table and configure the variables.
Correct Answer: C
QUESTION 2
Which of the following CANNOT be performed by catalog_editor role?
A. Update Catalog.manager
B. Maintain Categories
C. Maintain Catalog Item
D. Update Catalog Definition
Correct Answer: A
Update Catalog.manager can be done by a user with role catalog_manager.
QUESTION 3
The Change Task [change_task] table is extended from the table.
A. Configuration Item [cmdb_ci]
B. Task [task]
C. Change Request [change_request]
D. Nothing it is a base table
Correct Answer: C

QUESTION 4

The "Assigned to me" button will validate if the current user is a member of the Assignment Group.

A. True



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B. False

Correct Answer: B

No such validation is done in the OOTB implementation.

QUESTION 5

Which script include should be modified in order to impose limits when moving a problem task from one state to another?

- A. ProblemTaskStateUtils
- B. ProblemTaskState
- C. ProblemTaskUtils
- D. ProblemTaskChangeState

Correct Answer: A

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