

# CIS-HR<sup>Q&As</sup>

Certified Implementation Specialist-Human Resource

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#### **QUESTION 1**

The Lifecycle Events [sn\_hr\_le\_case] table is a direct extension of which table?

- A. Talent Management [sn\_hr\_core\_talent\_management]
- B. HRIT Operations Case [sn\_hr\_core\_case\_operations]
- C. HR Case [sn\_hr\_core\_case]
- D. Task [sc\_task]

Correct Answer: C

#### **QUESTION 2**

When does the platform assign a Client Role to a user?

- A. Client Roles must be manually added to each employee record
- B. When an HR Profile is created or modified for the employee
- C. Client Roles are automatically added with Group membership
- D. When a User record is created for the employee

Correct Answer: B

### **QUESTION 3**

How can a PDF document on an active HR case be generated? (Choose two.)

- A. Autogenerated by system configuration
- B. By the Subject Person\\'s manager
- C. By the employee
- D. By the Assigned to person

Correct Answer: BD

#### **QUESTION 4**

Using the Lifecycle Event Enterprise application, tasks may only be assigned to... (Choose the most appropriate answer.)

A. Only users with a Client Role



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- B. Only users with an HR role
- C. HR Case Workers, Employees, users in other groups
- D. Only users with the Manager role

Correct Answer: C

### **QUESTION 5**

All ServiceNow web traffic uses which data protocol to ensure data is always TLS encrypted in transit.

- A. REST protocol
- B. HTTP
- C. SOAP protocol
- D. HTTPS

Correct Answer: D

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