



# CIS-HR<sup>Q&As</sup>

Certified Implementation Specialist-Human Resource

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### QUESTION 1

If the HR Service does not have any Case options specified, HR Documents must be manually generated for the HR Case.

In this situation, who is able to generate an HR document for the Case?

- A. Any HR professional
- B. Only an HR Admin
- C. Only an HR Manager
- D. Only the assigned to person

Correct Answer: C

Reference: [https://community.servicenow.com/community?id=community\\_articleandsys\\_id=95ef3353db2b1700feb1a851ca961945](https://community.servicenow.com/community?id=community_articleandsys_id=95ef3353db2b1700feb1a851ca961945)

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### QUESTION 2

If the HR Admin [sn\_hr\_core.admin] needs to develop within the HR application but cannot have the system Admin role, what additional role should be granted?

- A. HR Basic [sn\_hr\_core.basic]
- B. Scoped Developer [sn\_hr\_core.developer]
- C. Delegated Developer [delegated\_developer]
- D. HR Manager [sn\_hr\_core.manager]

Correct Answer: C

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### QUESTION 3

The customer you will be implementing for wants to utilize Now Mobile.

What is the minimum HR SKU they may purchase that includes Now Mobile?

- A. HR Service Delivery Professional
- B. Now Mobile is a standalone solution
- C. HR Service Delivery Enterprise
- D. HR Service Delivery Standard

Correct Answer: D

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#### QUESTION 4

What are the benefits of the HR application being scoped? (Choose three.)

- A. Provides an additional layer of control over HR data.
- B. Allows HR Admins to configure the HR application.
- C. HR department has more autonomy to manage all aspects of HRSD.
- D. Allows the System Administrator complete control.
- E. HR department has full control of the global application.

Correct Answer: BDE

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#### QUESTION 5

If the HR Administrator has only been given the HR Admin [sn\_hr\_core.admin] role, what additional role is necessary for them to configure all aspects of the Employee Document Management application?

- A. Employee Document Management Writer[sn\_hr\_ef.document\_writer)
- B. Employee Document Management Reader[sn\_hr\_ef.document\_reader]
- C. EF Admin [sn\_hr\_ef.admin] role
- D. No additional roles are needed

Correct Answer: C

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