



# CIS-HR<sup>Q&As</sup>

Certified Implementation Specialist-Human Resource

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### QUESTION 1

If all Can Edit Journey permissions are selected on the Journey configuration, which of the following users are allowed to make changes to the existing Journey? (Choose two.)

- A. The journey owner
- B. The employee
- C. The mentor
- D. The admin

Correct Answer: AD

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### QUESTION 2

Which of the following are true for an HR application as it relates to the User [sys\_user] Table and the HR Profile [sn\_hr\_core.profile] Table?

- A. Both are required.
- B. Only HR Profile table is required in HR.
- C. Neither are required.
- D. Only the User table is required in HR.

Correct Answer: A

Reference: [https://docs.servicenow.com/bundle/madrid-hr-service-delivery/page/product/human-resources/concept/c\\_CustomizedProfileInformation.html](https://docs.servicenow.com/bundle/madrid-hr-service-delivery/page/product/human-resources/concept/c_CustomizedProfileInformation.html)

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### QUESTION 3

What is the purpose of Journey designer?

- A. It tracks the progress of Lifecycle Events and onboarding cases using the dashboards.
- B. It passes information from the lifecycle event case to a child case or task
- C. It manages the dependencies of activities within an activity set.
- D. It combines Lifecycle Event cases and Journey Accelerator action plans.

Correct Answer: D

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#### QUESTION 4

When configuring a PDF Document Template, how does the system map form fields to ServiceNow fields?

- A. The Document field type on the PDF Template Mappings record
- B. The Preview value field on the PDF Template Mappings record
- C. The Mapping field on the PDF Template Mappings record
- D. The Document field on the PDF Template Mappings record

Correct Answer: A

Reference: <https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/task/PDFTemplate.html>

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#### QUESTION 5

What role is required to access the modules in the HR Integrations application?

- A. HR Lifecycle Event Case Writer [sn\_hr\_le.case\_writer]
- B. HR Core Profile Reader [sn\_hr\_core.profile\_reader]
- C. Admin [admin]
- D. HR Integrations Admin [sn\_hr\_integrations.admin]

Correct Answer: C

Reference: [https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/concept/c\\_ManageRoles.html](https://docs.servicenow.com/bundle/orlando-hr-service-delivery/page/product/human-resources/concept/c_ManageRoles.html)

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