



# CIS-HAM<sup>Q&As</sup>

Certified Implementation Specialist - Hardware Asset Management

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#### QUESTION 1

Which applications are required to perform a blind audit of your asset inventory?

- A. Hardware Asset Management (HAM) and ServiceNow My Assets mobile app
- B. Hardware Asset Management (HAM) and Software Asset Management (SAM)
- C. ITSM Asset Management and ServiceNow My Assets mobile app
- D. ITSM Asset Management and ServiceNow Agent mobile app
- E. Hardware Asset Management (HAM) and ServiceNow Agent mobile app

Correct Answer: A

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#### QUESTION 2

When does an asset's lifecycle begin?

- A. When an asset request is fulfilled
- B. Upon the asset deployment
- C. When the asset is procured
- D. Upon the asset's request

Correct Answer: C

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#### QUESTION 3

The Stock Rule Runner scheduled job replenishes stock in a stockroom\_\_\_\_\_.

- A. When stock is less than the threshold specified in the stock rule
- B. By creating a purchase orders to restock from other stockrooms
- C. By creating transfer orders to restock from other stockrooms
- D. By notifying the stockroom manager of new transfer orders

Correct Answer: B

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#### QUESTION 4

What are ways to measure trustworthy data? (Choose four.)

- A. Sustainability



- B. Plausibility
- C. Credibility
- D. Dependability
- E. Transferability
- F. Reliability

Correct Answer: ADEF

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#### QUESTION 5

An asset is manually created from a purchase order before it has been shipped by the supplier. By default, the state of the asset is set to:

- A. On order
- B. In use
- C. Awaiting delivery
- D. Pending transfer

Correct Answer: C

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