



# CIS-EM<sup>Q&As</sup>

Certified Implementation Specialist - Event Mangement

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### QUESTION 1

If a Message Key is not provided, which fields are concatenated to make our own?

- A. Source, DNS, Node, Additional info, Metric Name
- B. Source, Type, Node, Resource, Metric Name
- C. Source, Type, DNS, Additional info, Metric Name
- D. Source, Source Instance, Node, Type, Resource

Correct Answer: B

[https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c\\_EMEventIdentifier.html](https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMEventIdentifier.html)

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### QUESTION 2

You have a system configured with a MID Web Server using Basic authentication to enable Operational Management Intelligence (OI) to push raw metric data to the MID Server. No data is getting through to the MID Server. What is the most likely cause of the issue?

- A. The MID Web Server needs to be Restarted
- B. The MID Web Server needs to be Started
- C. An invalid secret key is being passed in the header information of the URL for the REST request
- D. An invalid password is set in the MID Web Server Context

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/configure-midwebserver-extension-metric-data.html>

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### QUESTION 3

For an incoming event with a matching message key, what allows an existing alert to be automatically closed?

- A. In the event rule, set the Severity to 0
- B. In the alert rule, set the Severity to 0
- C. In the alert rule, set the Severity to-1
- D. In the event rule, set the Severity to-1

Correct Answer: A

<https://www.servicenow.com/community/itom-forum/incomming-events-are-missing-value-in-severity-field-how-do-i/m->

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#### QUESTION 4

Within a PowerShell script, which two URI's could you use to log events directly to the ServiceNow event table? (Choose two.)

- A. [https://\[Your\\_ServiceNow\\_instance\\_URL\]/rest\\_api/now/my\\_tables/em\\_event](https://[Your_ServiceNow_instance_URL]/rest_api/now/my_tables/em_event)
- B. [https://\[Your\\_ServiceNow\\_instance\\_URL\]/api/global/em/jsonv2](https://[Your_ServiceNow_instance_URL]/api/global/em/jsonv2)
- C. [https://\[Your\\_ServiceNow\\_instance\\_URL\]/api/now/table/em\\_event](https://[Your_ServiceNow_instance_URL]/api/now/table/em_event)
- D. [https://\[Your\\_ServiceNow\\_instance\\_URL\]/api/table/em\\_event](https://[Your_ServiceNow_instance_URL]/api/table/em_event)
- E. [https://\[Your\\_ServiceNow\\_instance\\_URL\]/rest\\_api/now/table/em\\_event](https://[Your_ServiceNow_instance_URL]/rest_api/now/table/em_event)

Correct Answer: BC

[https://docs.servicenow.com/bundle/tokyo-application-development/page/integrate/inbound-rest/concept/c\\_TableAPI.html#table-POST](https://docs.servicenow.com/bundle/tokyo-application-development/page/integrate/inbound-rest/concept/c_TableAPI.html#table-POST) <https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/send-events-via-web-service.html>

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#### QUESTION 5

Processing on an event will create a state of error if what value is not set?

- A. Node
- B. Source
- C. Severity
- D. Message Key
- E. Resource

Correct Answer: C

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