CIS-EM^Q&As

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QUESTION 1

Applying recommended Event Management best practice guidelines, which of the following events should generate an alert?

A. Every event should generate an alert so you have the opportunity to resolve them all.

B. Only events that necessitate action should generate an alert.

C. Only the most critical events on every CI in the CMDB should generate an alert.

D. Every event on every critical CI in the CMDB should generate an alert.

Correct Answer: B

QUESTION 2

Which attribute within an event needs to be exactly the same to allow for deduplication?

A. Metric Name

B. Message Key

C. Type and Node

D. Description

E. Correlation ID

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMEventIdentifier.html

QUESTION 3

What is one of the main benefits of using Event Management and Operational Intelligence?

A. To improve service availability by helping IT staff pinpoint service issue causes and evaluate the impact of planned changes.

B. To increase service agility and produce fast, predictable results by automating manual, routine, error-prone tasks.

C. To rapidly configure and launch secure, agentless discovery of hardware and software resources and their relationships.

D. To proactively warn against possible service outages using a range of advanced predictive machine learning methods.

Correct Answer: D

QUESTION 4

What is the default collection/polling interval applied to all event connectors?

A. Every 120 seconds

B. Every 5 seconds

C. Every 40 seconds

D. Every 60 seconds

E. Every 10 seconds

Correct Answer: A

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/t_EMConfigureConnectorInstance.html

QUESTION 5

In order for SNMP trap notifications to appear in ServiceNow as events, what option must be enabled in the required MID server?

A. MID SNMP trap listener

B. SNMP event manager module for MID

C. Event collector MID server extension

D. SNMP agent for MID

Correct Answer: A

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/t_EMSNMPTrapEvent.html

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