



CIS-EM^{Q&As}

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QUESTION 1

Out-of-the-box, how often do the events get processed in ServiceNow?

- A. Every 5 seconds
- B. Every minute via a scheduled job
- C. As soon as the event record is inserted via a business rule
- D. Depends on connectors used

Correct Answer: A

https://docs.servicenow.com/bundle/tokyo-it-asset-management/page/product/event-management/reference/r_ScheduledJobsInstalledWithEM.html

QUESTION 2

A dynamic grouping of CIs based upon common criteria (filtered CI classes) that can be visualized in operator workspace is called?

- A. A business service
- B. A technical service
- C. An application service
- D. A manual service
- E. A scoped service

Correct Answer: C

QUESTION 3

Which attribute correlates multiple events to one alert?

- A. Additional_info
- B. Message_key
- C. Metric_name
- D. Short_description

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/concept/c_EMEventIdentifier.html



QUESTION 4

What would be the primary use case for creating Javascripts in Event Management?

- A. To create a customized pull connector to retrieve events on behalf of an event source
- B. To automatically populate the Configuration Management Database (CMDB)
- C. To parse a nodename out of your raw event data in an event rule
- D. To run as part of a remediation workflow for IT alerts that fail to execute

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMCreateCustomConnectorDefinition.html

QUESTION 5

Within an event rule, how would you parse a nodename out of your raw event data?

- A. JavaScript
- B. Groovy script
- C. PowerShell script
- D. Regex statement

Correct Answer: D

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