



CIS-EM^{Q&As}

Certified Implementation Specialist - Event Mangement

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QUESTION 1

In default configuration using baseline connectors, how often is event data collected from event sources?

- A. Once every minute
- B. Every 2 minutes
- C. Twice every minute
- D. Every 5 minutes

Correct Answer: B

https://docs.servicenow.com/en-US/bundle/tokyo-it-operations-management/page/product/event-management/task/t_EMConfigureConnectorInstance.html

QUESTION 2

Applying recommended Event Management best practice guidelines, which of the following alerts should be processed first?



≡ Number	≡ Group	≡ Severity	≡ Priority ▼
<input type="text" value="Search"/>	<input type="text" value="Search"/>	<input type="text" value="!=5"/>	<input type="text" value="Search"/>
Alert0010003		Major	7306
Alert0010042		Critical	400
Alert0010075		Critical	400
Alert0010074		Major	300

A. Alert0010042

B. Alert0010003

C. Alert0010075

D. Alert0010074

Correct Answer: B

QUESTION 3

Within the ServiceNow IT Operations Management solution set, which statement most accurately describes what Event Management is?

A. The process responsible for defining, analyzing, planning, measuring, and improving all aspects of the availability of IT services

B. The process responsible for ensuring the capacity of IT Services and IT infrastructure is able to deliver agreed upon service level targets in a cost-effective manner



- C. The process responsible for monitoring all abnormal occurrences throughout the IT infrastructure, allowing for normal operations, and detecting and escalating exception conditions
- D. The process responsible for recovery action and planning through machine learning

Correct Answer: C

QUESTION 4

How would you ensure the quality of data in your Configuration Management Database (CMDB) over time?

- A. Manually inventorying configuration items in the CMDB and eliminating duplicate configuration items (CIs)
- B. Only use the ServiceNow Discovery application to populate your CMDB
- C. Using only scripts to automatically monitor for and remediate duplicate configuration items (CIs)
- D. Having well-defined Identification, Reconciliation, and Relationship rules

Correct Answer: D

QUESTION 5

The correct regex to capture the name of the server in "the server webserver3.domain.com is down" would be:

- A. `.*(\w+\.\w+\.\w+).*`
- B. The server `(.*)\s.*`
- C. `.*\s(\w+\.\w+\.\w+).*`
- D. the server `(.*).*`

Correct Answer: C

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