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QUESTION 1

Which operation is used to change from the default credentials to any other appropriate credentials in a horizontal pattern?

- A. Change credentials
- B. Change user
- C. Alternate credentials
- D. Alternate user

Correct Answer: B

Reference: https://docs.servicenow.com/bundle/paris-it-operations-management/page/product/service-mapping/task/t_ChangeUserPatDef.html

QUESTION 2

Which of the following pattern operations query targets? (Choose two.)

- A. WMI Query
- B. Merge Table
- C. Get Process
- D. Parse Variable

Correct Answer: AC

QUESTION 3

When designing steps with operations requiring variables, it is best practice to do what?

- A. hard core variables
- B. always use scalar variables
- C. query targets for variables
- D. design for a static environment

Correct Answer: C



QUESTION 4

Which of the following choices are only used for the Application Pattern Type? (Choose two.)

- A. Run Order
- B. Identification Section
- C. CI Type
- D. Operating System

Correct Answer: AD

Reference: https://docs.servicenow.com/bundle/paris-it-operations-management/page/product/service-mapping/task/t_CreatePatternPatDef.html

QUESTION 5

A discovery runs against a Windows Server returning the following attribute values for the first time:

name = WindowsSN1

serial_number = 12321

A subsequent discovery is ran against a different Windows Server returning the following attribute values:

name = WindowsSN2

serial_number = 12321

With only base system CI Identifiers configured, which of the following is true?

- A. A Windows Server CI is created, then updated with WindowsSN2 as the name.
- B. Two Windows Sewer CIs are created, with WindowsSN1 AND WindowsSN2 for names.
- C. Two Windows Server CIs are created, without serial_number values.
- D. A Windows Server CI is created, then updated with WindowsSN1 as the name.

Correct Answer: A

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