CIS-APM^{Q&As}

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QUESTION 1

What customer stakeholder group would be interested in knowing the business value and health of applications?

A. ITSM Manager

B. Application Owners

C. IT Operations

D. Enterprise Architects

Correct Answer: B

QUESTION 2

When a business application request is approved, a record is created in the business application table. What is the state of the business application at this point?

A. Implementing

B. Retired

C. In Production

D. Pilot

Correct Answer: A

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/ application-portfolio-management/task/manage-balm-service-requests.html

QUESTION 3

What does the Load Application Indicators and Compute Application Scores job do?

A. Generates scores for all indicators and business applications across selected profiles

B. Generates scores for selected indicators and selected applications across all profiles

C. Generates scores for all indicators and business applications across all profiles

D. Generates scores for all indicators and selected applications across all profiles

Correct Answer: C

Reference: https://docs.servicenow.com/bundle/paris-it-business-management/page/product/applicationportfolio-management/task/schedule-job-for-indicator-sourcing-score-cal.html

QUESTION 4

What links the application service to the underlying technologies?

A. Application Management Model

B. Inventory Management

C. Application Service Software Model

D. Application Category

Correct Answer: D

QUESTION 5

Which of the following fields represents the granular licensable version of the software and is used to calculate the technology risk?

A. Lifecyle Model

B. Ignore Technical Risk

C. Lifecycle Release

D. Lifecycle Full Version

Correct Answer: D

Reference: https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/ application-portfolio-management/task/associate-business-service-to-software-model.html

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