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QUESTION 1

What are the three segments of the Business Application Costing Model? (Choose three.)

- A. Business Processes
- B. Manufacturers
- C. Business Applications
- D. IT Shared Services
- E. Business Units

Correct Answer: CDE

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/it-finance/concept/preconfigured-prescriptive-cost-models-two.html>

QUESTION 2

Stephen is attempting to summarize for the customer how all of the applications that support APM are brought together. From the bottom-up, what ServiceNow application supports the first layer of CI inventory?

- A. Discovery
- B. Software Asset Management
- C. APM
- D. ServiceMapping

Correct Answer: D

QUESTION 3

What is the overall score range that a business application could have?

- A. 1 through 100
- B. 1 through 10
- C. 1 through 10000
- D. 1 through 1000

Correct Answer: B

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/concept/application-score-profile.html>



QUESTION 4

What links the application service to the underlying technologies?

- A. Application Management Model
- B. Inventory Management
- C. Application Service Software Model
- D. Application Category

Correct Answer: D

QUESTION 5

Which of the following fields represents the granular licensable version of the software and is used to calculate the technology risk?

- A. Lifecycle Model
- B. Ignore Technical Risk
- C. Lifecycle Release
- D. Lifecycle Full Version

Correct Answer: D

Reference: <https://docs.servicenow.com/bundle/quebec-it-business-management/page/product/application-portfolio-management/task/associate-business-service-to-software-model.html>

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