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QUESTION 1

Which of the following is MOST important for the effective design of an IT balanced scorecard?

- A. On-demand reporting and continuous monitoring
- B. Consulting with the CIO
- C. Emphasizing the financial results
- D. Identifying appropriate key performance indicators (KPIs)

Correct Answer: D

QUESTION 2

Enterprise leadership is concerned with the potential for discrimination against certain demographic groups resulting from the use of machine learning models. What should be done FIRST to address this concern?

- A. Obtain stakeholders' input regarding the ethics associated with machine learning
- B. Revise the code of conduct to discourage bias within automated processes
- C. Develop a machine learning policy articulating guidelines for machine learning use
- D. Assess recent case law related to the enterprise's machine learning business strategy

Correct Answer: C

QUESTION 3

Which of the following IT governance actions would be the BEST way to minimize the likelihood of IT failures jeopardizing the corporate value of an IT-dependent organization?

- A. Implement an IT risk management framework.
- B. Install an IT continuous monitoring solution.
- C. Define IT performance management measures.
- D. Benchmark IT strategy against industry peers.

Correct Answer: A

QUESTION 4

A new CIO has been charged with updating the IT governance structure. Which of the following is the MOST important consideration to effectively influence organizational and process change?



- A. Obtaining guidance from consultants
- B. Aligning IT services to business processes
- C. Redefining the IT risk appetite
- D. Ensuring the commitment of stakeholders

Correct Answer: D

QUESTION 5

Which of the following should be the PRIMARY consideration when implementing IT governance in a small, newly established organization?

- A. Approving enterprise architecture and standards
- B. Defining IT project management methodology
- C. Assigning a budget for IT governance applications
- D. Assigning IT roles and responsibilities

Correct Answer: D

Reference: <https://www.isaca.org/resources/news-and-trends/newsletters/cobit-focus/2017/using-cobit-in-government-departments>

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