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QUESTION 1

A regulatory audit assessed an enterprise\\'s main transactional application as noncompliant. In addition to fines and required corrections, an agreement was reached to implement a set of governance controls over IT. Accountability for these controls is BEST assigned to which of the following?

A. CIO

B. Internal audit director

C. Application users

D. The board of directors

Correct Answer: D

QUESTION 2

Several experienced IT resources have been hired away by a competitor. These individuals created and managed a business critical system that gave the enterprise a market advantage. Which of the following should be the PRIMARY concern of the system\\'s business owner?

A. The impact on morale of the remaining IT employees

B. The competitor hiring additional IT employees from the enterprise

C. Whether access to the system and data has been adequately revoked

D. Whether remaining staff are able to maintain the quality of the system

Correct Answer: D

QUESTION 3

A manufacturing company has recently decided to outsource portions of its IT operations. Which of the following would BEST justify this decision?

A. Core legacy systems are not fully integrated with enterprise IT systems.

B. Business users are not able to decide upon IT service levels to be provided.

C. Increasing complexity of core business and IT processes have led to dramatic increasing costs.

D. The business strategy requires significant IT resource scalability over the next five years.

Correct Answer: D

QUESTION 4

Which of the following is the MOST important consideration when developing a new IT service\\'?

A. Return on investment (ROI)

B. Resource requirements.

C. Service level agreements (SLAs)

D. Economies of scale

Correct Answer: A

QUESTION 5

The CIO of a global technology company is considering introducing a bring your own device (BYOD) program. What should the CIO do FIRST?

A. Ensure the infrastructure can meet BYOD requirements.

B. Establish a business case.

C. Define a clear and inclusive BYOD policy.

D. Focus on securing data and access to data.

Correct Answer: B

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