



# CBAF-001<sup>Q&As</sup>

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#### QUESTION 1

A batch program runs every night to raise invoices. The next day these invoices are posted out to customers by a clerk. Customers pay the invoices with cheques. The cheques are then banked by a clerk. In this scenario, which of the following represents a business event?

- A. System prints invoices.
- B. Clerk sends invoices to customers.
- C. Customer's cheque is received.
- D. Clerk banks the cheque.

Correct Answer: C

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#### QUESTION 2

A project reporting system stores information about Employees. How would an Employee be represented in an entity-relationship diagram?

- A. As an Actor.
- B. As an Attribute.
- C. As an Entity.
- D. As a Relationship.

Correct Answer: C

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#### QUESTION 3

When is the self-esteem of individuals affected by a change process usually at its lowest?

- A. At the end of the change process.
- B. At the start of the change process.
- C. At all points during the change process.
- D. In the middle phase of the change process.

Correct Answer: D

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#### QUESTION 4

Which stage in the waterfall model is considered as several separate stages in the V model?



- A. Development.
- B. Analysis.
- C. Testing.
- D. Design.

Correct Answer: C

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#### QUESTION 5

Which of the following statements is TRUE?

- A. Improving the business process is concerned with removing problems identified in the AS-IS process.
- B. Introducing bottlenecks is an important principle of business process re-design.
- C. It is not permissible to show decision diamonds on a swim-lane diagram.
- D. Processes cannot be improved by changing the sequence of activities alone.

Correct Answer: A

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