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QUESTION 1

Which system property enables an administrator to allow specified user roles to select indicators as data sources from the Data Visualisation Configuration panel?

A. glide.knowman.search.apply_role_based_security

B. par_vis_config.data_source.can_select_indicator

C. com.snc.pa.dc.max_row_count_indicator_source

D. glide.source_control.checksum_required

Correct Answer: B

par_vis_config.data_source.can_select_indicator property specifies roles (comma- separated) which can select indicators as data sources from the Data Visualisation configuration panel. If empty, all users can select the indicator sources that they have access to. Type: string

Default value: empty

Location: System Property [sys_properties] table com.snc.pa.dc.max_row_count_indicator_source property sets the maximum number of rows allowed to be fetched from an Indicator Source. glide.source_control.checksum_required property

allows you to enable optional checksum validations and sanitisations.

glide.knowman.search.apply_role_based_security property honours read access to knowledge bases or articles specified for roles if set to true. If false, it enables specified user criteria to override read access specified for roles.

Reference:https://docs.servicenow.com/bundle/quebec-platform-administration/page/administer/referencepages/reference/r_AvailableSystemProperties.html

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QUESTION 2

How should an admin activate the KPI Signals?

A. Raise a ServiceNow Support (HI) request

B. Request from the ServiceNow Store

C. It is active by default

D. Activate the sn-kpi-signals plugin

Correct Answer: C

You no longer have to activate the KPI Signals (com.snc.pa.kpi_signals) plugin. It is active by default.

If you do not want this feature, request a Now Platform administrator to set the property com.snc.pa.activate_kpi_signals to false. Because this property does not exist by default, the administrator must add it.

If you reactivate KPI Signals, signal detection resumes from the time you originally deactivated the feature, not from the

time you reactivated it.

Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-for- workspace/concept/process-behavior-charts-for-kpis.html

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QUESTION 3

How are responsible users reminded when a signal remains unresolved?

A. Via Virtual Agent

B. Via Connect Chat

C. By email notification

D. By text message

Correct Answer: C

As a responsible user, you receive email reminders about signals that have not been resolved.

You can configure how frequently you get these reminders and the maximum number of reminders to get for a signal.

Responsible users get email notifications about the following:

*

 New signals

*

 Unresolved signals

*

 Actions to resolve signals

*

 \\'Anti-signals,\\' which indicate that a KPI is long-term stable Even responsible users without workspace access get these email notifications. Reference:https://docs.servicenow.com/bundle/quebec-now-intelligence/page/use/par-forworkspace/task/configure-signal-notifications.html

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QUESTION 4

What related list in the formula indicator record is used to navigate to the indicators used in the formula or to their indicator sources?

A. Breakdowns

B. Contributing Indicators

C. Indicator Groups

D. Managed Sources

Correct Answer: B

Formula indicator records now include a \\'Contributing indicators\\' related list. Use this list to navigate to the indicators used in the formula or their indicator sources. If you include another formula indicator in the formula, both that indicator and its contributing indicators are listed.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/task/t_CreateAFormulaIndicator.html

QUESTION 5

What condition do you use on the Elements Filter record for the `Groups\\' Breakdown Source to get only groups that had an incident assigned to them?

A. By adding \\'itil\\' to the Roles necessary to see the filter

B. By adding \\'Incident->Assignment group\\' to the Related List Conditions

C. By adding \\'itil\\' type to the \\'Conditions\\'

D. By selecting \\'Incident [incident]\\' for the Facts table

Correct Answer: B

When you create an element filter, you can include conditions on a related field in a different table than the breakdown source table. Element filters enable you to limit the displayed breakdown elements on an Analytics Hub or widget using

filter conditions, including personalised visuals. You can select an element filter when viewing breakdowns on an Analytics Hub or configuring a breakdown widget.

For example, you could create an element filter on the Groups breakdown source, which uses the Group [sys_user_group] table. If you added a related list condition on Incident [incident]->Assignment group, you would get only groups that

had an incident assigned to them. If this condition included [[Created][on][Last 6 Months]], you would get groups that were assigned an incident that was created within the last six months.

Reference:https://docs.servicenow.com/bundle/quebec-now- intelligence/page/use/performance-analytics/concept/c_BreakdownElementFilters.html

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