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QUESTION 1

Why create Applications in ServiceNow?

a) To replace outdated, inadequate, custom business applications and processes b) To extend service delivery and management to all enterprise departments c) To allow users full access to all ServiceNow tables, records, and fields d) To extend the value of ServiceNow

- A. a, b, and d
- B. a, b, c, and d
- C. a, b, and c
- D. b, c, and d

Correct Answer: A

QUESTION 2

Which one of the following is the fastest way to create and configure a Record Producer?

- A. Create a Catalog Category, open the category, and select the Add New Record Producer button
- B. Use the Record Producer module then add and configure all variables manually
- C. Open the table in the Table records and select the Add to Service Catalog Related Link
- D. Open the table's form, right-click on the form header, and select the Create Record Producer menu item

Correct Answer: C

QUESTION 3

To see what scripts, reports, and other application artifacts will be in a published application:

- A. Enter the name of the Application in the Global search field
- B. Open the list of Update Sets for the instance
- C. Examine the Application Files Related List in the application to be published
- D. Open the artifact records individually to verify the value in the Application field

Correct Answer: B

Reference:



https://community.servicenow.com/community?id=community_articleandsys_id=d2dce665dbd0dbc01dcaf3231f9619fe

QUESTION 4

Which of the following objects does a Display Business Rule NOT have access to?

- A. previous
- B. GlideSystem
- C. g_scratchpad
- D. current

Correct Answer: A

Reference: https://community.servicenow.com/community?id=community_questionandsys_id=8af90f29db5cdbc01dcaf3231f96197c

QUESTION 5

Which objects can be used in Inbound Action scripts?

- A. current and previous
- B. current and email
- C. current and event
- D. current and producer

Correct Answer: C

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