



C_TCRM20_73^{Q&As}

SAP Certified Application Associate - CRM Foundation with SAP CRM
7.0 EhP3

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QUESTION 1

Which of the following components embedded in the CRM middleware are part of the CRM Web Channel environment?

There are 2 correct answers to this question.

Response:

- A. Index server and search engine.
- B. Consolidated database (CDB).
- C. Internet Pricing and Configurator (IPC)
- D. Communication management software

Correct Answer: AC

QUESTION 2

You have to configure the download of business objects from SAP ERP to SAP CRM. Which steps are part of the initial downloads of business objects from ERP to CRM?

There are 2 correct answers to this question.

Response:

- A. Monitor download via the download monitor (Transaction R3AS).
- B. Define clock size for Adaptor objects (Transaction R3AC1).
- C. Assign subscription in the Administration Console (Transaction SMOEAC).
- D. Activate the replication and Realignment Queue (Transaction SMOHQUEUE).

Correct Answer: AB

QUESTION 3

When you create an activity and then see that it should have been created as a follow-up transaction to an existing case, you can use subsequently linking functionality to link this activity to an existing transaction.

Under these circumstances, which of the following statements hold true?

There are 3 correct answers to this question.

Response:



- A. You can subsequently link header to header
- B. You can subsequently link Item to Item but not schedule line to schedule line
- C. You have configured object relationship profile.
- D. The document flow is updated automatically.

Correct Answer: ACD

QUESTION 4

Which of the following type of condition is not used by CRM actions?

Please choose the correct answer.

Response:

- A. Start Condition
- B. Schedule Condition
- C. Execute Condition
- D. Stop Condition

Correct Answer: B

QUESTION 5

You want to be notified when BDOC messages are not executed properly. How do you enable this?

Please choose the correct answer.

Response:

- A. BDOC modeller
- B. Error handler settings
- C. Using LUW (Logical Unit of Work)
- D. CRM Middleware with Computing Center Management System (CCMS) integration.

Correct Answer: D

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