



C_SM100_7210^{Q&As}

SAP Certified Technology Associate - SAP Solution Manager -
Mandatory and Managed System Configuration (7.2 SPS10)

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QUESTION 1

More than one answer is correct. (Choose Two)

- A. Enables collaboration between end user, internal support and SAP support for timely and effective resolution.
- B. Enables all end-users to send all support messages to SAP, thereby negating the need for internal support resources.
- C. Requires all end-user support messages to be created in the solution manager system.
- D. Supports customer internal message handling.

Correct Answer: AD

QUESTION 2

Components of the configuration transaction: (Choose all that apply)

- A. Test cases
- B. Transaction assignments
- C. Configuration of IMG objects
- D. Training materials.
- E. Development items
- F. Graphics
- G. Project documentation

Correct Answer: ABCDEFG

QUESTION 3

Which common use scenario is missing on the following usage scenario implement SAP solutions, Monitor SAP Solutions, Manage Service Desk, Link to SAP services, Upgrade SAP solutions:

- A. Monitor Service Desk
- B. Link to Change Request
- C. Implement SAP Services
- D. Manage Change Request

Correct Answer: D



QUESTION 4

The Integration with implementation projects makes sure that problems can already be administered during testing.

A. Incorrect

B. Correct

Correct Answer: A

QUESTION 5

It is the phase for implementation roadmap where you cut over to live productive operation and continuous support. Here, service level agreements and help-desk procedures are established and tested.

A. Project Preparation

B. Business Blueprint

C. Realization

D. Final Preparation

E. Go Live and Support

Correct Answer: E

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