



# C\_C4HCX\_04<sup>Q&As</sup>

SAP Certified Application Associate - Solution Architect for CX

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### QUESTION 1

You need to make some enhancements in your project. What are some of the of extensibility options available to you?  
Note: There are 2 correct answers to this question.

- A. SDK (SAP Cloud Applications Studio)
- B. Custom SAP HANA views
- C. Key user tools (adaptation, personalization)
- D. Custom ABAP programs

Correct Answer: AC

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### QUESTION 2

Your sales organization has requested a solution to optimize sales productivity during car travel including: Voice controlled tasks list and customer visit documentation via voice. Proactive information about customer issues. Which of the following BTP offerings are recommended to extend SAP Sales Cloud to implement this solution?

- A. SAP Conversational AI
- B. SAP Data Quality Management
- C. SAP BTP, Kyma runtime
- D. Service Ticket Intelligence

Correct Answer: A

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### QUESTION 3

You are viewing event logs in SAP Commerce Cloud Portal. Which types of log can be shown? Note: There are 3 correct answers to this question.

- A. Blob storage logs
- B. Apache Tomcat logs
- C. Deployments logs
- D. Cloud integration logs
- E. Shipping status logs

Correct Answer: ABC

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### QUESTION 4



What is a "core object" according to the domain-driven design principles of the SAP One Domain Model?

- A. An object that is consistent within a bounded context, enabling integration within a certain domain
- B. An object that contains a superset of all attributes from different applications
- C. An object containing identity attributes and application specific additional data
- D. An object that contains the essential attributes that are needed for the identity and that are shared by many or all writers and readers

Correct Answer: D

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#### QUESTION 5

You are implementing SAP Sales Cloud and SAP Service Cloud. What native analytics capabilities are available? Note: There are 2 correct answers to this question.

- A. Dashboards
- B. Stories
- C. Reports
- D. Datasets

Correct Answer: BC

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