



# C\_C4HCX\_04<sup>Q&As</sup>

SAP Certified Application Associate - Solution Architect for CX

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#### QUESTION 1

What is CTI integration used for?

- A. Integration with Microsoft Outlook
- B. Integration with social networks
- C. Integration with a communication management system
- D. Integration with government systems

Correct Answer: C

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#### QUESTION 2

You need to perform technical services on equipment located at customer sites. How can you map the equipment in the system as required?

- A. Using MindTouch knowledge base
- B. Using SAP Analytics Cloud
- C. Using groupware integration
- D. Using installation management

Correct Answer: A

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#### QUESTION 3

What are some typical scenarios for SAP BTP, ABAP environment? Note: There are 3 correct answers to this question.

- A. Automating build and deploy processes for cloud and on-premise systems
- B. Developing and running micro front ends for cloud solutions
- C. Integrating multiple cloud and on-premise systems with SAP and non-SAP cloud
- D. Extending SAP S/4HANA Cloud or other SAP cloud offerings with cloud extensions
- E. Developing and running innovative ABAP apps on a PaaS in the cloud

Correct Answer: CDE

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#### QUESTION 4

Which of the following objects are typically exchanged with SAP ERP in an integrated scenario? Note: There are 3 correct answers to this question.



- A. Product (material) master data
- B. Sales/services transactions
- C. Stock movements
- D. Customer master data
- E. Target groups

Correct Answer: ABD

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#### QUESTION 5

In which process is trading partner collaboration and risk management executed?

- A. Design-to-operate
- B. Hire-to-retire
- C. Source-to-pay
- D. Lead-to-cash

Correct Answer: C

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