

# C\_C4HCX\_04<sup>Q&As</sup>

SAP Certified Application Associate - Solution Architect for CX

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#### **QUESTION 1**

What are some of the machine learning capabilities in SAP Service Cloud? Note: There are 2 correct answers to this question.

- A. Customer identification
- B. Language translation
- C. Warranty determination
- D. Ticket categorization

Correct Answer: AD

#### **QUESTION 2**

Which of the following are fundamental types of application integration according to the SAP Integration Solution Advisory Methodology? Note: There are 3 correct answers to this question.

- A. Data movement
- B. Event-based integration
- C. User-centric consumption
- D. Thing integration
- E. On-premise to on-premise integration

Correct Answer: BDE

## **QUESTION 3**

Which of the following subprocesses are part of the total workforce management process? Note: There are 3 correct answers to this question.

- A. External worker management
- B. Travel to reimburse
- C. Improve collaboration with contractors
- D. Workforce planning
- E. Avoid unplanned downtime

Correct Answer: ABD

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#### **QUESTION 4**

You need to make some enhancements in your project. What are some of the of extensibility options available to you? Note: There are 2 correct answers to this question.

- A. SDK (SAP Cloud Applications Studio)
- B. Custom SAP HANA views
- C. Key user tools (adaptation, personalization)
- D. Custom ABAP programs

Correct Answer: AC

#### **QUESTION 5**

What are some typical scenarios for SAP BTP, ABAP environment? Note: There are 3 correct answers to this question.

- A. Automating build and deploy processes for cloud and on-premise systems
- B. Developing and running micro front ends for cloud solutions
- C. Integrating multiple cloud and on-premise systems with SAP and non-SAP cloud
- D. Extending SAP S/4HANA Cloud or other SAP cloud offerings with cloud extensions
- E. Developing and running innovative ABAP apps on a PaaS in the cloud

Correct Answer: CDE

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