



C_C4HCBU1808^{Q&As}

C_C4HCBU1808 : SAP Certified Application Associate - SAP
Commerce Cloud Business User





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QUESTION 1

What does the Assisted Service Module enable a customer sales and service agent to do? (3)

- A. Search for a customer's account or session
- B. Create a new customer account on the customer's behalf
- C. Override the rules of a promotion on behalf the customer
- D. Create a voucher on behalf of the customer
- E. View or edit the customer's cart using the 360 degree customer view

Correct Answer: ABE

QUESTION 2

Which user interfaces can you use to enter a customer complaint ticket? (2)

- A. BackOffice Customer Support Cockpit
- B. On the storefront using the Assisted Service Module
- C. Personalization mode in SmartEdit
- D. BackOffice Order Fulfillment Cockpit

Correct Answer: AB

QUESTION 3

Which SAP Commerce items do you use to model a B2B company? (3) | | Cost centers

- A. Units
- B. Divisions
- C. Budgets
- D. Departments

Correct Answer: ABD

QUESTION 4

In Order Management Services module, what are the functionalities of Sourcing Allocation? (2)

- A. Sourcing Service provides a fitness evaluation to perform calculations to determine the optimal sourcing locations or



consignment configurations to source orders

B. Allocation Service can modify the sourcing result from the Sourcing Service

C. Sourcing Service offers functionality to determine the number of consignments and create the corresponding consignments

D. Allocation Service allows reallocation of items from a consignment to another warehouse

Correct Answer: AD

QUESTION 5

You would like to create a new web page based on existing content using SmartEdit. How can you do this? (3)

A. Clone a media item and edit its properties

B. Clone a page and edit its content

C. Clone a web site and edit it

D. Create a page based on an existing page template

E. Clone a component and edit it

Correct Answer: BDE

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