



# C\_C4H520\_02<sup>Q&As</sup>

SAP Certified Application Associate - SAP Field Service Management  
2005

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#### QUESTION 1

Which features are available in the Smartform designer? Note: There are 3 correct answers to this question.

- A. Preview report
- B. Copy template
- C. Import translations
- D. Design new icons
- E. Create custom elements

Correct Answer: ABC

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#### QUESTION 2

Which report template can you use to visualize the time, material, and expenses linked to an activity?

- A. Time and Material Journal
- B. Service Checkout
- C. Service Call
- D. Checklist

Correct Answer: A

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#### QUESTION 3

How can you filter equipment records in the Master Data module? Note: There are 2 correct answers to this question.

- A. By group
- B. By type
- C. By skill
- D. By territory

Correct Answer: BC

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#### QUESTION 4

You want to retrieve data from the system using the query API. In which format will you receive the response?

- A. HTML



- B. Text
- C. XML
- D. JSON

Correct Answer: D

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#### QUESTION 5

What is SAP's approach to integrating SAP S/4HANA Service with SAP Field Service Management?

- A. Cloud-based using SAP Cloud Platform Integration
- B. Cloud-based using the FSM Cloud Connector
- C. On-premise-based using SAP Process Integration
- D. On-premise-based using the SAP CRM middleware

Correct Answer: A

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