



C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

How do FSM SQL queries differ from regular SQL queries? Note: There are 3 correct answers to this question.

- A. You can only reference DTOs via alias.
- B. You can only reference DTOs via variable definition.
- C. T-SQL is supported.
- D. DTOs have version control to support backwards compatibility.
- E. Core SQL is supported.

Correct Answer: ACD

QUESTION 2

Which operations can be performed by default on embedded report templates? Note: There are 2 correct answers to this question.

- A. The SAP support team can modify report templates.
- B. Administrators can preview report templates.
- C. Users can delete report templates.
- D. Users can modify report templates.

Correct Answer: BC

QUESTION 3

You are an administrator who needs to activate the Reserved Materials feature in the mobile app. Which permission operations must you maintain for the RESERVEDMATERIAL object type? Note: There are 2 correct answers to this question.

- A. Read
- B. Delete
- C. Create
- D. Update

Correct Answer: AD



QUESTION 4

What are the benefits of using activity feedback? Note: There are 2 correct answers to this question.

- A. Generate QA reports with the captured data.
- B. Generate checklist reports for the customer.
- C. Assist technicians to record time and materials.
- D. Assist technicians to capture resolutions.

Correct Answer: AB

QUESTION 5

What should you advise a customer to do when integrating SAP Field Service Management with SAP CRM? Note: There are 3 correct answers to this question.

- A. Enter value list mappings for product types.
- B. Check the list of the existing known limitations.
- C. Ensure that the SAP Field Service Management system version is supported.
- D. Maintain code list mappings for service call types.
- E. Validate the RFC destination and IDoc setup.

Correct Answer: ACD

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