C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management 2005

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QUESTION 1

How are labels used within the Smartforms and Feedback module?

A. To act as a reference for generating a Smartform report

B. To add a label to be used as reference by the field engineer

C. To filter the list of Smartforms

D. To identify the elements in the Smartform

Correct Answer: C

QUESTION 2

How can a developer update a record in SAP Field Service Management through the API?

A. Using a REST-based service

B. Using an RFC-enabled service

C. Using an OData service

D. Using a SOAP-based service

Correct Answer: A

QUESTION 3

Which operations can be performed by default on embedded report templates? Note: There are 2 correct answers to this question.

A. The SAP support team can modify report templates.

B. Administrators can preview report templates.

C. Users can delete report templates.

D. Users can modify report templates.

Correct Answer: BC

QUESTION 4

Which action in the Time and Material journal allows an approver to send the material record back to the technician to resubmit?

A. Decline

B. Review

C. Duplicate

D. Request change

Correct Answer: D

QUESTION 5

Which actions are available for a technician within an activity record? Note: There are 3 correct answers to this question.

A. Send as E-Mail

B. Edit Business Partner

C. Create Effort

D. Create Equipment

E. Add Smartform

Correct Answer: CDE