



C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management
2005

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QUESTION 1

Which report template can you use to visualize the time, material, and expenses linked to an activity?

- A. Time and Material Journal
- B. Service Checkout
- C. Service Call
- D. Checklist

Correct Answer: A

QUESTION 2

As an administrator, you can maintain settings at different levels within an account. Which statements explain how you apply these settings? Note: There are 2 correct answers to this question.

- A. You apply account-level settings to all databases.
- B. You apply account-level settings to a specific database.
- C. You apply company-level settings to all databases.
- D. You apply company-level settings to a specific database.

Correct Answer: AD

QUESTION 3

Which action in the Time and Material journal allows an approver to send the material record back to the technician to resubmit?

- A. Decline
- B. Review
- C. Duplicate
- D. Request change

Correct Answer: D

QUESTION 4

Which of the following activities are carried out by a crowd owner within the Single Tenant Crowd Service? Note: There are 3 correct answers to this question.



- A. Review company certificates.
- B. Approve technician skills.
- C. Review and close assignments.
- D. Accept an assignment.
- E. Register a partner company.

Correct Answer: ABE

QUESTION 5

What can you do using the data loader in the Master Data module? Note: There are 3 correct answers to this question.

- A. Read data records.
- B. Delete data records.
- C. Merge data records.
- D. Create data records.
- E. Overwrite data records.

Correct Answer: CDE

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