C_C4H520_02^{Q&As}

SAP Certified Application Associate - SAP Field Service Management 2005

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QUESTION 1

You are a service planner in SAP Field Service Management. How can you find a suitable technician in the planning board?

A. Use a checklist.

B. Use a workflow.

C. Use a filter.

D. Use a business rule.

Correct Answer: C

QUESTION 2

How can you filter equipment records in the Master Data module? Note: There are 2 correct answers to this question.

A. By group

B. By type

C. By skill

D. By territory

Correct Answer: BC

QUESTION 3

How are labels used within the Smartforms and Feedback module?

A. To act as a reference for generating a Smartform report

B. To add a label to be used as reference by the field engineer

C. To filter the list of Smartforms

D. To identify the elements in the Smartform

Correct Answer: C

QUESTION 4

As an administrator, you want to send automatic notifications to your technician when you are finished modifying the approval status of an effort item related to your technician\\'s service call. Which company setting will you activate within the administration module?

A. CoresSystems.Mobile.ApprovedEffortsModificationAllowed

B. CoreSystems.CoresystemsFSM.DL.Notifications.Enabled

C. CoreSystems.CoresystemsFSM.Mobile.

D. PushNotifications.ActivityChanges.En

Correct Answer: A

QUESTION 5

Which activities can you perform in the Administration module? Note: There are 2 correct answers to this question.

A. Perform system monitoring.

B. Define service workflows.

C. Edit Smartform templates.

D. Maintain session configuration.

Correct Answer: BD