C_C4H320_02^{Q&As}

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QUESTION 1

Which user interfaces can you use to enter a customer complaint ticket? (2)

A. Personalization mode in SmartEdit

B. BackOffice Customer Support Cockpit

C. On the storefront using the Assisted Service Module

D. BackOffice Order Fulfilment Cockpit

Correct Answer: BC

QUESTION 2

Which integrations are supported out-of-the-box by SAP Commerce? (2)

A. SAP Synchronous Order Management

B. SAP Product Lifecycle Management

C. LDAP Integration

D. SAP Address Validation

Correct Answer: AC

QUESTION 3

What are feature specific to the SAP Commerce, financial services accelerator? (1)

A. Order management

B. PunchOut functionality

C. Add to cart functionality

D. Find Agent functionality

Correct Answer: D

QUESTION 4

You are creating a new promotion for a SAP Commerce storefront based on the promotion engine. What will the promotion engine evaluate when validating the promotion? (3)

A. The promotion rule\\'s actions

B. The promotion rule\\'s rule group

C. The promotion rule\\'s message

D. The promotion rule\\'s conditions

E. The promotion rule\\'s exclusivity

Correct Answer: CDE

QUESTION 5

What can you do in the BackOffice Admin Cockpit? (2)

A. View all constraints in the system

B. Create a constraint method

C. Reload constraints into the validation engine

D. Create a new constraint type

Correct Answer: AC

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