



C9560-659^{Q&As}

Fundamentals of Applying IBM SmartCloud Control Desk V1

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QUESTION 1

What is the purpose of the Service Catalog?

- A. To provide pricing information on all available services and options
- B. To provide a description of the IT Service and specify the responsibilities of the IT Service Provider and the customer
- C. To provide an authoritative source of consistent information on all agreed to services and ensure wide accessibility to all approved viewers
- D. To provide a database or structured document listing all IT services that are under consideration or development but are not yet available to customers

Correct Answer: C

QUESTION 2

What are three required settings for a user to have access to an offering? (Choose three.)

- A. The classification must be set.
- B. The status of the offering must be set to Active.
- C. The offering must be added to a Service Catalog.
- D. The Line Manager Approval workflow must be set.
- E. The Fulfillment Manager approval workflow must be set.
- F. There must be at least one presentation attribute defined.

Correct Answer: ABC

QUESTION 3

Which three middleware components are mandatory with an IBM SmartCloud Control Desk installation? (Choose three.)

- A. Web Server
- B. Directory Server
- C. Database Server
- D. Application Server
- E. Integration Composer
- F. Explorer's Workbench



Correct Answer: ACD

QUESTION 4

When creating a migration package definition, what are two required attributes? (Choose two.)

- A. Type
- B. Change Role
- C. Migration Group
- D. Compiled Source
- E. Processing Action

Correct Answer: AE

QUESTION 5

Which two activities are included in the scope of IT Asset management? (Choose two.)

- A. Risk Management
- B. License Management
- C. Security Management
- D. Inventory Management
- E. Configuration Management

Correct Answer: BD

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